

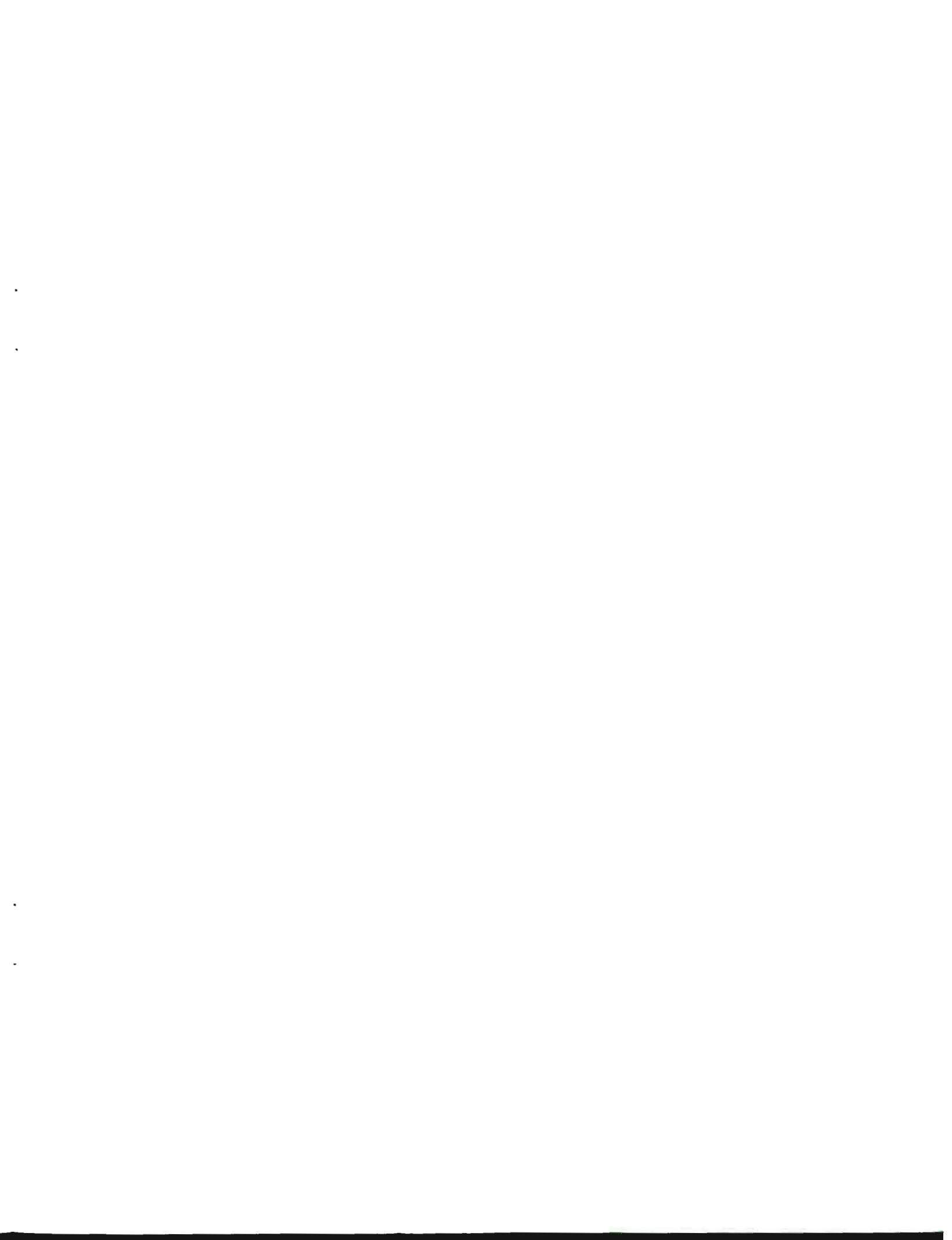


# TV Guide On Screen® Interactive Program Guide

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## User's Manual





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# Introducing TV Guide On Screen®

The TV Guide On Screen® interactive program guide has features and services that help you get the most out of your viewing experience. The Guide gives you access to listings, without subscription charges, for regular, digital, and high-definition TV programming. Listings are downloaded while your TV is turned off so that you have current program information available every day. Note that when the Guide is first set up, it may take up to a week for all eight days of listings to download.

The TV Guide On Screen® interactive program guide can be used with both over-the-air and cable reception. Cable reception can be through a direct cable connection, a CableCARD™, or a cable box. Your TV Owner's Guide provides detailed connection information.

The Guide brings you the following features:

- **Automatic operation**—After Guide setup, start receiving TV listings right away, with no sign-up and no fees.
- **Program listings**—View eight days of program listings (today plus seven days) and view detailed program information.
- **Simple navigation**—Intuitive up/down/left/right navigation using the ADJUST ▲ ▼ ◀ ▶ keys on your remote control.
- **Recording and reminder options**—Set options to record or be reminded of programs either once or on a recurring schedule.
- **One-touch recording**—Record a current program or schedule future recordings using your remote control's REC (record) button.
- **Multiple search and sort options**—Search for programs by category and sub-category, alphabetically, or by keyword.
- **Direct tuning**—Directly tune to a current program or channel just by selecting it in the Guide.
- **On-screen icons**—Icons let you quickly view program ratings, stereo and HDTV availability, new-episode notices, and recording and reminder settings.
- **Channel-display customization**—Choose the channels you want displayed. Rearrange the channel display to keep your favorites at the top of the list.
- **On-screen help**—Context-sensitive help is available throughout the Guide.

#### Note:

- *Operation of TV Guide On Screen requires over-the-air or cable access to stations carrying TV Guide On Screen program listings. TV Guide On Screen listings are not provided by Mitsubishi Digital Electronics America, Inc. Listings may not be available in your area or may be discontinued at any time by the local provider. TV Guide On Screen will not operate in either of these cases.*
- *TV Guide On Screen provides program listings for over-the-air and cable reception, but does not provide listings for satellite TV systems.*

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# About this User's Manual

This User's Manual describes how to use and customize the TV Guide On Screen® system. Here is a short description of what's covered:

- 1 **Overview.** Introduces screen elements of TV Guide On Screen, explains use of basic features, and illustrates icons.
- 2 **Listings Service.** Describes the Listings service. The Listings service displays listings of programs in your area and is the service you see when you first enter the Guide.
- 3 **Search Service.** Gives examples of searches. The Search service gives you several ways to search for programs you want to watch.
- 4 **Schedule Service.** Shows you how to make or change recording and reminder settings.
- 5 **Setup Service.** Tells you how to change Guide defaults.
- 6 **Recording.** Describes options for recording programs.
- 7 **Reminders.** Explains how to set TV Guide On Screen reminders for upcoming programs.
- 8 **Troubleshooting.** Presents help for common questions.

*Note: The sample screens shown in this User's Guide are for illustration purposes only. The illustrated channels, programs, and information may not be available in your area. The options and features shown may change as updates to TV Guide On Screen are downloaded to your TV.*

## **IMPORTANT**

**You may use your TV without setting up NetCommand or the TV Guide On Screen system. Without NetCommand, however, you will be unable to make recordings and control of your home theater products will be extremely limited.**

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# 1 Overview

The next few pages help you get acquainted with TV Guide On Screen®.

- **Getting to Know the Screen** introduces common Guide screen elements and the terms used in this User's Manual.
- **Getting Started with TV Guide On Screen** explains features of the Guide and provides tips on using menus.
- **Icons** gives you a convenient reference to icons used in the Guide.

## Getting to Know the Screen

Screens in the TV Guide On Screen system share many of the elements shown below.



1. **Video Window**—shows TV video of the current channel while in the Guide.
2. **Locked/Unlocked icon**  / —indicates the status of the Video Window.
3. **Current Time**—the current time is always displayed.
4. **Highlighted Item**—a yellow border surrounds the current selection.
5. **Current Service Label**—the name of the current Guide service is always centered on the Service Bar and appears as a pressed-in area.
6. **Service Bar**—allows you to switch between the four Guide services: Listings, Search, Schedule, and Setup.
7. **Program Time Slots**—show day of week and times for programs.
8. **Info Button**—indicates you can press INFO on the remote control for more about the highlighted item.
9. **Info Box**—displays information about a highlighted item.
10. **Recording/Reminder Icons**—indicate recording and reminder settings for a program.
11. **Channel Logo**—identifies broadcast network.
12. **Panel Menu or Panel Ad**—this area is reserved for Guide menus and promotional information.



Figure 1-1. Screen components

# Getting Started with TV Guide On Screen®

## To receive program listings:

1. Perform initial TV Guide On Screen setup through NetCommand®. Refer to your TV Owner's Guide for instructions.
2. Allow downloads to take place by leaving the TV turned off for a while each day—overnight, for example. If you have a cable box, leave it turned on for downloads. Note that when the Guide is first set up, it may take up to one week of downloads for all eight days of listings appear.

*Note: Use DEVICE MENU whenever the Guide's screens tell you to press the Menu key.*

## To record a program from a menu or to set a reminder:

Highlight the program name and press DEVICE MENU.

Highlight either **set recording** or **set reminder** to open the options menu you need.

## To get on-screen help or view more information about a program:

Highlight the item and press INFO.

Press INFO additional times to cycle through Info Box sizes.

## To lock or unlock the Video Window:

- While in the program listings: Move the highlight to any channel logo and press DEVICE MENU to open the *Channel Options* menu. Use ADJUST ◀ ▶ to select **locked** or **unlocked**.
- From the Service Bar: Move the highlight to the **LISTINGS** label and press DEVICE MENU to open the *Listings Options* menu. Use ADJUST ◀ ▶ to select **locked** or **unlocked**.

*Note: For best performance, use TV Guide On Screen® with the Video Window locked. Locked, the Window lets you continue watching the currently tuned channel as you scroll through listings. Unlocked, the Window displays video of each channel as the highlight passes over it.*

## To enter or exit TV Guide On Screen:

Press GUIDE.

Press GUIDE again to exit the Guide and watch TV.

## To move the highlight through the screen:

Press ADJUST ▲ ▼ ◀ ▶ to move up, down, left or right one item at a time.

Press PAGE ^/✓ to move up or down one full screen at a time.

## To watch a program currently airing:

Highlight the program name and press ENTER.

## To open or close the options menu for any program, channel or service:

Highlight the item and press DEVICE MENU.

Press DEVICE MENU again to close the menu.

### IMPORTANT

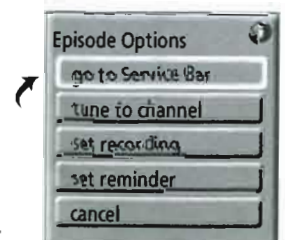
#### To receive TV Guide On Screen program listings:

1. You must have completed TV Guide On Screen setup through NetCommand.
2. Your TV must be left turned off for a while each day to allow downloads to occur.
3. If you have a cable box, you must leave it turned on.

Note that initially it may take up to one week of downloads to receive all listings.

## To jump to the Service Bar:

1. Highlight any program title or channel logo and press DEVICE MENU.
2. Highlight the menu option **go to Service Bar** and press ENTER.





**To select a service:**

Use ADJUST ◀ ▶ to highlight the service name on the Service Bar.

**To search for a program:**

Move the highlight to the Service Bar and highlight **SEARCH**. See chapter 3, "Search Service," for more information.

**To review all programs with recording and reminder settings:**

Move the highlight to the Service Bar and highlight **SCHEDULE**. See chapter 4, "Schedule Service," for more information.

**To change Guide default settings:**

Move the highlight to the Service Bar and highlight **SETUP**. See chapter 5, "Setup Service," for more information.

**To change Guide inputs and ZIP code settings:**

Exit the Guide and press TV MENU to open the TV main menu. Refer to your TV Owner's Guide for instructions.

- **To save settings and close the menu:**

Highlight any menu option and press ENTER. In some menus, press ENTER twice to first highlight the action name and then perform it.

- **To close the menu without saving changes:**

- Press DEVICE MENU.
- Highlight **cancel** and press ENTER.
- Highlight **go to Service Bar** and press ENTER.
- Press HOME.

## Other Remote Control Buttons

**REC (Record):** Press the REC button to record a highlighted program. Press REC additional times to cycle through different recording frequencies for the program. See chapter 6, "Recording," for more on using the REC button.

**Number Keypad:** Allows you to enter numeric inputs for channel numbers or date and time settings.

**SUB (Sub-Channel Digital Separator):** Use with the number keypad when a sub-channel number is required for tuning.















**HOME:** Closes any open menu and exits the Guide.

## Menu Navigation

- **To move through menu options:** press ADJUST ▲ ▼.
- **To change option settings:**
  - Press ADJUST ◀ ▶.
  - Use the number keys on the remote control.

## Icons

TV Guide On Screen® icons give you information about programs and any recording or reminder settings you have entered. The table below describes some common icons used in the Guide.

Name	Icon	Description
Info Button		On-screen Info Button. Indicates that you can resize the Info Box to see more information. Press INFO on the remote control to cycle through Info box sizes.
Progress Bar		Displays the elapsed time and start/stop times for the current program.
HDTV		Program is presented in High-Definition TV, if available.
New		Program is new (not a repeat).
Stereo		Program is available in stereo.
CC		Closed captioning is available for the program.
TV Rating		TV rating for the program.
Record Once		<ul style="list-style-type: none"> <li>Program is set to record once.</li> <li>Additional icons indicate other frequencies: daily, regularly, and weekly. See chapter 6, "Recording," for more information.</li> </ul>
Recording Off		Program is set to record but recording is currently off; the program remains in the schedule.
Recording Suspended		<ul style="list-style-type: none"> <li>Program recording is suspended due to being overridden by recording of another program. The program remains in the schedule.</li> <li>Recording resumes when the conflict no longer exists.</li> </ul>
Remind Once		<ul style="list-style-type: none"> <li>Program is set for a one-time reminder.</li> <li>Additional icons indicate other frequencies: daily, regularly, and weekly. See chapter 7, "Reminders," for more information.</li> </ul>
Reminder Off		Program is set to remind but the reminder is currently off. The program remains in the schedule.
Reminder Suspended		<ul style="list-style-type: none"> <li>Auto-tune reminder suspended due to being overridden by another program's auto-tune reminder. The suspended reminder remains in the schedule.</li> <li>Reminder resumes when the conflict no longer exists.</li> </ul>
Video Window Locked/Unlocked		<p>Status of the Video Window</p> <ul style="list-style-type: none"> <li>Locked: Keeps the video fixed on the last channel tuned.</li> <li>Unlocked: Allows you to see video of the highlighted channel.</li> </ul>

# 2 Listings Service

## About the Listings Service

With the Listings service you can:

- View eight days of program listings
- Move to a channel in Listings
- Tune directly to a program currently airing
- Read detailed program descriptions
- Set or change a program's recording settings
- Set or change a program's reminder settings
- Lock and unlock the Video Window
- Change the channel display
- Access promotions for programs or products



Figure 2-1. Listings service

TV Guide On Screen® automatically receives updates while your TV is turned off (if you have a cable box, it must be left turned on). Leaving your TV off overnight is a good way to allow time for the daily download to take place. Although updates occur daily, when you first set up the Guide, it may take up to one week for all eight days of listings to download. During this period, feel free to use your TV.

If you change the TV's location or cable configuration settings, you will receive any changes to your local channel line-up within 24 hours.

## Using the Listings Service

### Open the Listings service

- **While watching TV.** Press the GUIDE button on your remote control to access the Listings service (Figure

2-1). Listings is the first service displayed when the Guide opens.

- **While in the Guide**


- *Using the remote's directional controls*  
Press ADJUST ▲ ◀ ▶ and PAGE ^ as needed to highlight **LISTINGS** on the Service Bar.

- *Using a panel menu*

1. Highlight any channel logo or program title.
2. Press DEVICE MENU.
3. Highlight **go to Service Bar** and press ENTER.
4. Use ADJUST ◀ ▶ to highlight **LISTINGS** on the Service Bar.

- **When you power on the TV.** By default, the Guide opens automatically in the Listings service whenever you power on the TV. Operation of this feature is controlled by the **auto guide** setting and the last-used signal source. See chapter 5, "Setup Service," for details.

### Get help

Highlight **LISTINGS** on the Service Bar and press the INFO button to enlarge the help Info Box. Press the INFO button again to close the Info Box. Press INFO for help on any item displaying the info icon .

### View eight days of program listings

- Use ADJUST ◀ and ▶ to scroll horizontally to view more program time slots and days.
- Use ADJUST ▼ and ▲ to move the highlight vertically one channel at a time or PAGE ^/▼ to scroll one full screen at a time.
- Jump ahead or back to other time slots:
  1. Using the remote control keypad, enter the number of hours you want to jump forward or backward.  
The *Shortcuts* menu opens with the number you entered displayed under **Enter number** (Figure 2-2).
  2. Move the highlight to **hours ahead** or **hours back** and press ENTER.  
The menu closes and the screen displays listings for a different set of time slots.

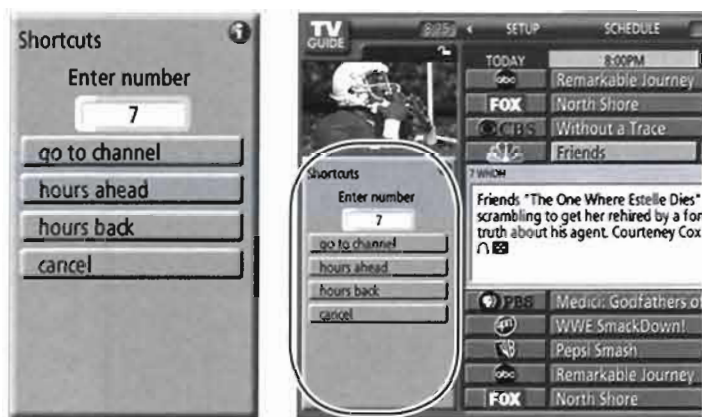


Figure 2-2. Shortcuts menu

## Move to a channel in Listings

1. Enter a channel number on the remote control keypad. The *Shortcuts* menu opens with the channel number displayed under **Enter number** (Figure 2-2).
2. Move the highlight to **go to channel** and press ENTER. The menu closes and the highlight moves to the channel.

## Tune directly to a program currently airing

Highlight the program name and press ENTER.

## Read detailed program descriptions

Highlight the program name and press INFO.

## Set or change a program's recording settings

You can record a program currently airing or set options to record a program airing later.

- To record a program using the remote control:
  1. Highlight the program name.
  2. Press REC to record the program once with the current default settings.
  3. Press REC additional times to cycle through the available recording frequencies. From the remote control, you can select once, regularly, weekly, or cancel.

*Note:* If you want to prevent a program from recording, but still keep it in the schedule, set the recording frequency to **off** using the *Record Options* menu. See below.

- To record a program using menu commands:
  1. Highlight the program name.
  2. Press DEVICE MENU to open the *Episode Options* menu.
  3. Highlight **set recording** or **edit recording** and press ENTER to open the *Record Options* menu.

See chapter 6, "Recording," for more information.

## Set or change a program's reminder settings

Set a reminder if you want TV Guide On Screen® to tune the TV automatically to a program or to power on the TV at a certain time.

To set a program reminder:

1. Highlight the program name.
2. Press DEVICE MENU to open the *Episode Options* menu.
3. Highlight **set reminder** or **edit reminder** and press ENTER to open the *Remind Options* menu.

See chapter 7, "Reminders," for more on setting reminders.

## Lock and unlock the Video Window

Lock the Video Window to continue watching the current program while you scroll through listings. To change the Window's status, highlight any channel logo and press DEVICE MENU to open the menu in which you can set the **locked/unlocked** option. See "Listings Options Menu" for more.

*Note:* For best performance, keep the Video Window locked while using the Guide.

## Change the channel display

You can edit channel information that appears in Listings and re-sequence channel positions through a shortcut to the Setup service. Highlight any channel logo and press DEVICE MENU, then select **edit channels** (Figure 2-3) to



open the Channel Editor. See “Listings Options Menu” or “Setup” for more information.

## Access promotions

- To view promotions linked to panel ads:
  - Move the highlight to any channel logo.
  - Press ADJUST ◀ to highlight the ad and open the promotional info box.
  - Press ADJUST ▶ to close the promotional Info Box.
- To watch an advertised program currently airing, move the highlight to the ad and press ENTER. You can do this for a program advertised in a panel ad or for an ad in the channel list.
- To set recording and reminder options for an advertised program, press DEVICE MENU and select either **set recording** or **set reminder**. For more on recording and reminder options, see chapter 6, “Recording,” or chapter 7, “Reminders.”

## Listings Options Menu

To open the *Listings Options* menu (Figure 2-3), highlight a channel logo or the **LISTINGS** label on the Service Bar and press DEVICE MENU. Press DEVICE MENU again to cancel any option changes and close the menu.



Figure 2-3. Listings Options menu

From the menu you can set the following options:

**video:** Locks and unlocks the Video Window.

- Press ADJUST ◀ or ▶ to select **locked** or **unlocked**.
  - Locked:** lets you continue watching the currently tuned channel as you scroll through program listings
  - Unlocked:** displays video of the highlighted channel as you scroll through listings.

*Note:* For best performance, keep the Video window locked as you scroll through listings.

- Lock the Video Window if you want to use the Guide while recording.

**edit channels:** Allows you to re-order, change the channel number, select a video source, or switch channels on or off using a shortcut to the Setup service.

- Highlight **edit channels** and press ENTER to open the **CHANNEL EDITOR** screen.
- Highlight a channel tile.
- Press DEVICE MENU to open the *Grid Options* menu where you can change settings for the channel (Figure 2-4).

For more information, see the section “Change channel display” in chapter 5, “Setup Service.”

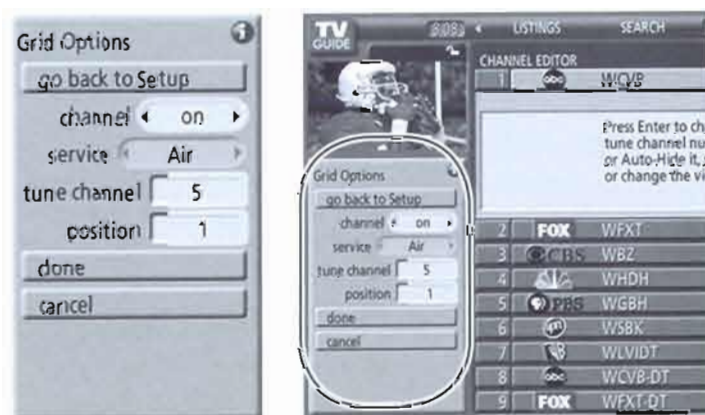


Figure 2-4. Grid Options menu in the Channel Editor



# 3 Search Service

## About the Search Service

The Search service lets you find a current or future program that you want to watch or for which you want to set recording or reminder options.

With the Search service you can:


- Search programs by category and subcategory  
Available categories include Movies, Sports, Children, Educational, News, Variety, Series, and HDTV.
- Search program titles alphabetically
- Search program titles by keyword
- Watch a program and set recording and reminder options

## Using the Search Service

### Open the Search service

- Using the remote's directional controls  
Press ADJUST ▲ ◀ ▶ and PAGE ^ as needed to highlight **SEARCH** on the Service Bar.
- Using a panel menu
  1. Highlight any channel logo or program title.
  2. Press DEVICE MENU.
  3. Highlight **go to Service Bar** and press ENTER.
  4. Use ADJUST ◀ ▶ to highlight **SEARCH** on the Service Bar.

### Get help

Highlight **SEARCH** on the Service Bar and press the INFO button to enlarge the help Info Box. Press the INFO button again to close the help Info Box. Press INFO for help on any item displaying the info icon .

### Search by category and subcategory

1. Highlight **SEARCH** on the Service Bar.
2. Move the highlight to a category to display a list of search subcategories and press ENTER. For this example, the chosen category is **MOVIES** and the subcategories displayed are **All**, **Action**, **Animated**, and so on (Figure 3-1).

Note: The available search categories may change as new data is downloaded from TV Guide On Screen®.

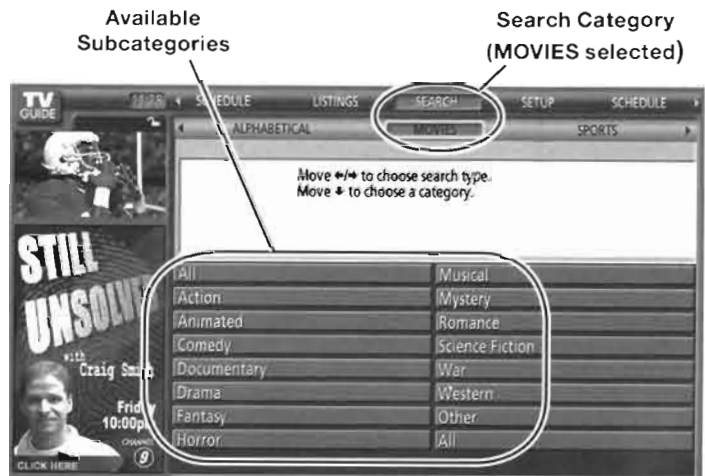


Figure 3-1. Search service showing subcategories available under MOVIES.

3. Highlight a subcategory and press ENTER. For this example, the subcategory **ALL** was chosen (Figure 3-2).

A list of all movies in the subcategory is displayed (Figure 3-3).

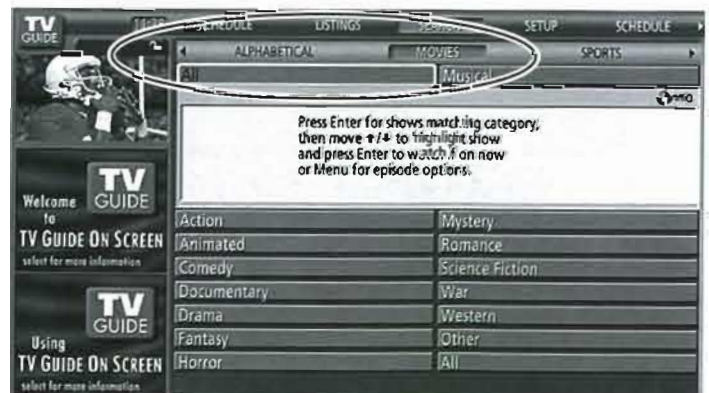
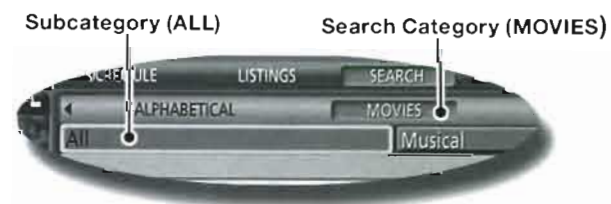


Figure 3-2. MOVIES category with ALL subcategory selected.

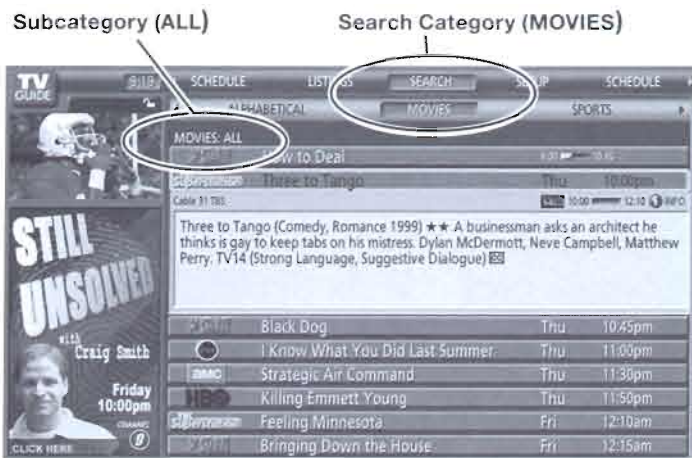


Figure 3-3. Movie titles listed under the MOVIES/ALL subcategory. Scroll down to see more titles.

4. Move the highlight to the program you want.
5. You can now choose to watch the program, set recording options, or set reminder options.
  - Press ENTER to watch the program (if currently airing).
  - Press DEVICE MENU to open the *Episode Options* menu from which you can set recording and reminder options.
    - For recording options  
Highlight **set recording** or **edit recording** and press ENTER to open the *Record Options* menu.
    - For reminder options  
Highlight **set reminder** or **edit reminder** and press ENTER to open the *Remind Options* menu.
  - Press REC to record the program once using the current default settings.
    - Press REC additional times to cycle through the available recording frequencies.
    - Frequencies you can select using the remote control are once, regularly, weekly, and cancel.

*Note:* If you want to prevent a program from recording, but still keep it in the schedule, set the recording frequency to **off** using the *Record Options* menu.

See chapter 6, "Recording," and chapter 7, "Reminders," for more information.

## Search alphabetically

1. Highlight **SEARCH** on the Service Bar.
2. Move the highlight to **ALPHABETICAL** on the category bar and press ENTER.

The screen displays a list of the letters of the alphabet (Figure 3-4).

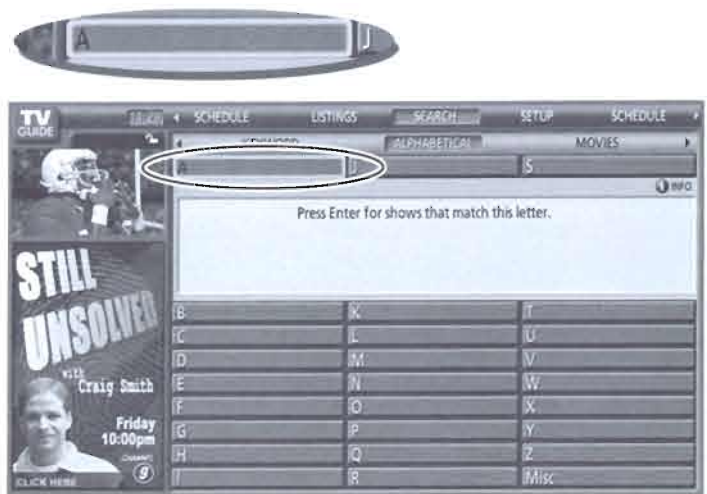


Figure 3-4. Alphabetical search—highlight the first letter of the program title ("A" in this example).

3. Move the highlight to the first letter of the program title you want to watch and press ENTER.
  - The screen displays a list of program names beginning with the selected letter (Figure 3-5).

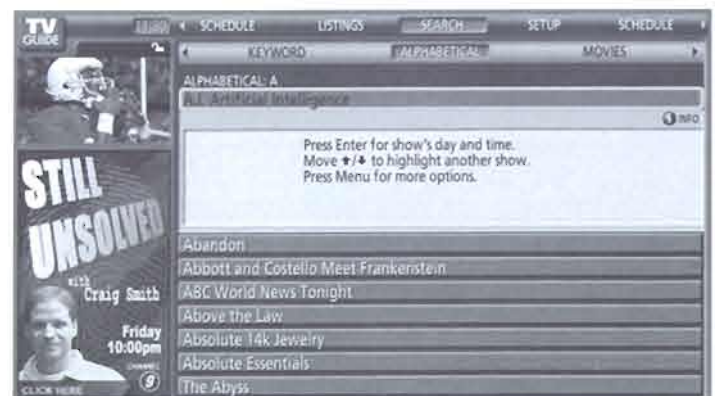


Figure 3-5. Alphabetical search—list of program titles beginning with the selected letter.

4. Move the highlight to the program you want.

5. Press ENTER to view a list of airings or episodes for the program. Press ENTER again to close the list.
6. Move the highlight to the episode you want. You can now choose to watch the program or set recording and reminder options.
  - Press ENTER to watch the program (if currently airing).
  - Press DEVICE MENU to open the *Episode Options* menu from which you can tune to the channel or set recording and reminder options.
    - *For recording options*  
Highlight **set recording** or **edit recording** and press ENTER to open the *Record Options* menu.
    - *For reminder options*  
Highlight **set reminder** or **edit reminder** and press ENTER to open the *Remind Options* menu.

*Note: If you press DEVICE MENU and see the Service Options menu (no recording or reminder options), the highlight is on the program tile instead of the episode tile. Press DEVICE MENU again to close the menu, then press ENTER to view a list of program episodes. Move the highlight to the one you want and press DEVICE MENU.*

- Press REC on the remote control to record the program once using the current default settings.
  - Press REC additional times to cycle through the available recording frequencies.
  - Frequencies you can select using the remote control are once, regularly, weekly, or cancel.

See chapter 6, “Recording,” and chapter 7, “Reminders,” for more information.

## Search by keyword

1. Highlight **SEARCH** on the Service Bar.
2. Move the highlight to **KEYWORD** on the category bar and press ENTER to open the *Keyword Search* menu (Figure 3-6).



Figure 3-6. Keyword Search Menu

3. In the *Keyword Search* menu, move the highlight to **new search** and press ENTER.  
The *Search Options* menu opens (Figure 3-7).

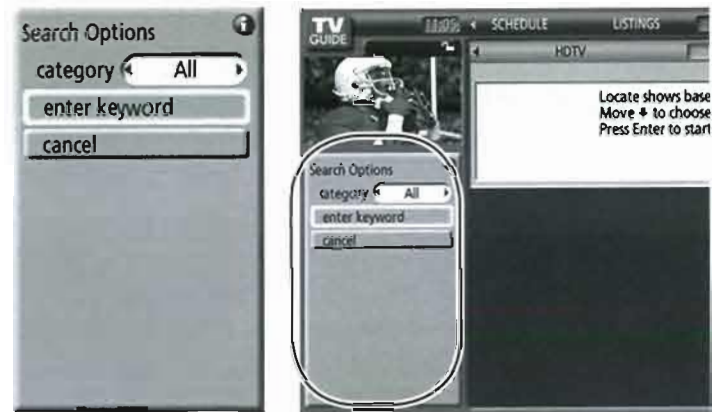
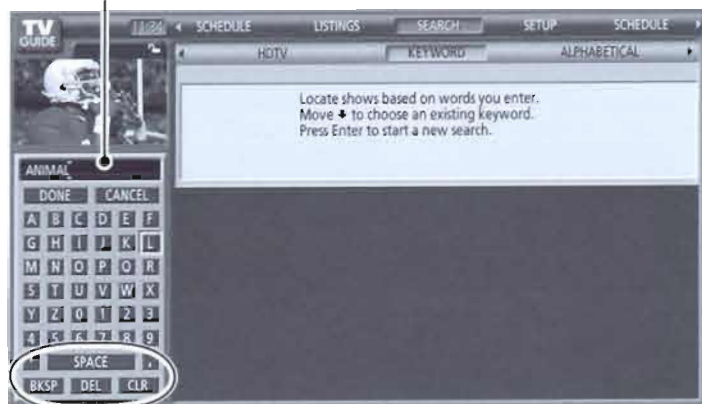


Figure 3-7. Search Options Menu

4. Move the highlight to **category** and use ADJUST ◀▶ to move through the choices to the category you want. The default is **All**.
5. Move the highlight to **enter keyword** and press ENTER.  
The screen displays a keypad (Figure 3-8).



## Keyword Display Box



Special Keys: SPACE, BKSP, DEL, CLR

Figure 3-8. Search Keyword Keypad

6. Move the highlight to the first letter of the keyword and press ENTER. Continue selecting letters to spell the keyword.
  - Each letter you enter is displayed in a box above the keypad.
  - Highlight BKSP (backspace) and press ENTER to delete all text to the left of the cursor.
  - Highlight DEL (delete) and press ENTER to delete text to the right of the cursor.
  - Highlight CLR (clear) and press ENTER to delete all text.
  - Highlight SPACE and press ENTER to enter a space.
7. When finished entering the keyword, highlight **done** and press ENTER.
 

A list of all matching programs for that keyword is displayed (Figure 3-9).

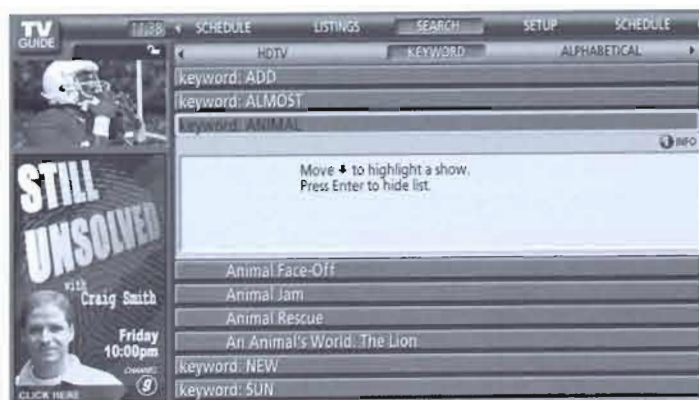


Figure 3-9. Results of search on keyword "ANIMAL"

8. Move the highlight to the program you want to watch.
  9. Press ENTER to view a list of airings or episodes for the program. Press ENTER again to hide the list.
  10. Move the highlight to the airing or episode you want. You can now choose to watch the program, set recording options, or set reminder options.
    - Press ENTER to watch the program (if currently airing).
    - Press **DEVICE MENU** to open the *Episode Options* menu from which you can tune to the channel or set recording and reminder options.
      - *For recording options*  
Highlight **set recording** or **edit recording** and press ENTER to open the *Record Options* menu.
      - *For reminder options*  
Highlight **set reminder** or **edit reminder** and press ENTER to open the *Remind Options* menu.
- Note: If you press DEVICE MENU and the Service Options menu opens (no recording or reminder options), press DEVICE MENU again to close the menu, then press ENTER to view a list of program episodes. Move the highlight to the one you want and press DEVICE MENU.*
- Press REC to record the program using the current default settings.
    - Press REC additional times to cycle through the available recording frequencies.

- Frequencies you can select using the remote control are once, regularly, weekly, and cancel (not off).

*Note: If you want to prevent a program from recording, but still keep it in the schedule, set the recording frequency to **off** using the Record Options menu.*

See chapter 6, "Recording," and chapter 7, "Reminders," for more information.

### Editing Keywords

Keyword that you create are saved. To edit or delete a saved keyword:

1. Highlight **KEYWORD** on the category bar.
2. Highlight the word in the keyword list and press DEVICE MENU.

The *Search Options* menu opens from which you can choose **edit search** or **delete search** (Figure 3-10).



Figure 3-10. Search Options menu, edit/delete saved keyword

**edit search:** opens another *Search Options* menu from which you can change the search category and edit the keyword (Figure 3-11).

**delete search:** opens a confirmation screen where you can confirm the deletion.

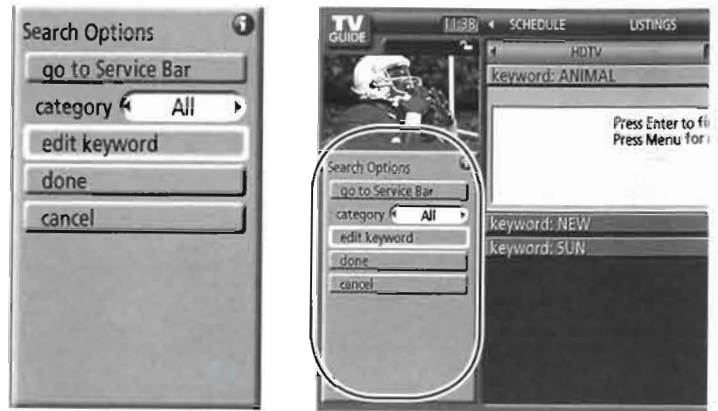


Figure 3-11. Search Options menu, change search category and edit keyword



# 4 Schedule Service

The Schedule service lets you review, change, delete, or create recording and reminder events for programs.

## About the Schedule Service

In the Schedule service you can:


- View a list of all programs for which you have previously set recording and reminder events
- Watch a program currently airing
- Edit a program's recording and reminder settings
- Sort programs by date, title, or recording/reminder event type
- Manually enter recording settings
- Manually enter reminder settings



Figure 4-1. Schedule service with recording and reminder icons at right

3. Highlight **go to Service Bar** and press ENTER.
4. Use ADJUST ◀▶ to highlight **SCHEDULE** on the Service Bar.

## Get help

Highlight **SCHEDULE** on the Service Bar and press the INFO button to enlarge the help Info Box. Press the INFO button again to close the help Info Box. Press INFO for help on any item displaying the info icon .

## View a list of programs

Highlight **SCHEDULE** on the Service Bar to view a list of all programs with recording and reminder settings.

Programs with both recording and reminder settings appear twice in the list. See the example in Figure 4-2.



Figure 4-2. Programs with both recording and reminder settings are listed twice in the Schedule service.

## Watch a program currently airing

Highlight the title of a program currently airing and press ENTER to tune to the channel.

## Edit a program's recording and reminder settings

### For Programs Previously Set to Record

Highlight a program marked with a record icon and press DEVICE MENU to open the *Schedule Options* menu (recording version). See Figure 4-3.

- **watch now/tune to channel:** If the program is currently airing, you can select **watch now**. Otherwise, this option is **tune to channel**.
- **delete recording:** Highlight the option and press ENTER to cancel a recording event you previously set.
- **edit recording:** Highlight the option and press ENTER to open the *Record Options* menu from which you can change settings for a recording. See chapter 6, "Recording," for more on recording options.

## Using the Schedule Service

### Open the Schedule service

Highlight **SCHEDULE** on the Service Bar to open the Schedule service (Figure 4-1).

- **Using the remote's directional controls**  
Press ADJUST ▲◀▶ and PAGE ^ as needed to highlight **SCHEDULE** on the Service Bar.
- **Using a panel menu**
  1. Highlight any channel logo or program title.
  2. Press DEVICE MENU.

- set reminder:** Highlight the option and press ENTER to open the *Remind Options* menu. You can set a recording and also be reminded. See chapter 7, “Reminders,” for more on reminder options.

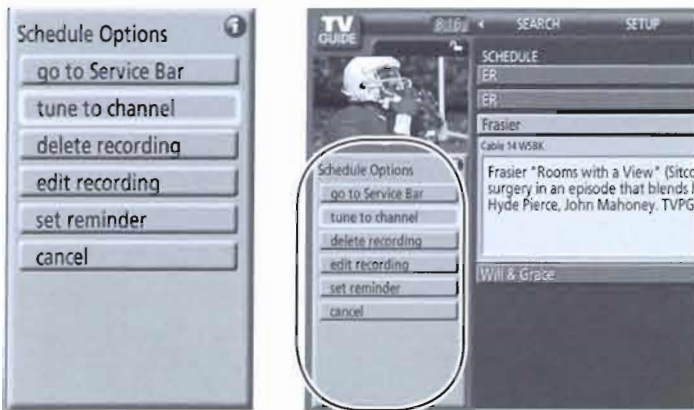


Figure 4-3. Schedule Options menu (recording version)

**For Programs with a Previously Set Reminder**

Highlight the program and press DEVICE MENU to open the *Schedule Options* menu (reminder version). See Figure 4-4.

- watch now/tune to channel:** If the program is currently airing, you can select **watch now**. Otherwise, this option is **tune to channel**.
- set recording:** Highlight the option and press ENTER to open the *Record Options* menu. You can set a reminder and still record. See chapter 6, “Recording,” for more on recording options.
- delete reminder:** Highlight the option and press ENTER to cancel a reminder you previously set.
- edit reminder:** Highlight the option and press ENTER to open the *Remind Options* menu from which you can change settings for a reminder. See chapter 7, “Reminders,” for more on reminder options.



Figure 4-4. Schedule Options menu (reminder version)

**Sorting and manual settings**

Highlight **SCHEDULE** on the Service Bar and press DEVICE MENU to open the service-level *Schedule Options* menu (Figure 4-5).



Figure 4-5. Service-Level Schedule Options menu

From this menu you can select:

- sort by:** Highlight the option and use ADJUST ◀▶ to sort the record and reminder list by date, time, or record/remind event type.
- new manual recording:** Highlight the option and press ENTER to open the manual *Record Options* menu. For more on settings for manual recordings, see chapter 6, “Recording.”
- new manual reminder:** Highlight the option and press ENTER to open the manual *Remind Options* menu. For more on settings for manual reminders, see chapter 7, “Reminders.”

# 5 Setup Service

## About the Setup Service

In the Setup service you can:

- Change the channel lineup (if available)
- Change the channel display
- Change default options:
  - General default options
  - Recording defaults
  - Reminder defaults

*Note:* See your TV Owner's Guide if you:

- need to do initial setup of TV Guide On Screen.
- move the TV to a different ZIP code or change inputs. In these cases, you must change TV settings through NetCommand®.

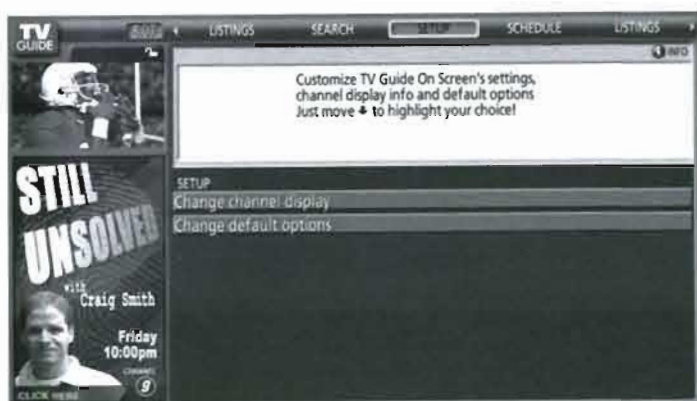


Figure 5-1. Opening screen for the Setup service

## Using the Setup Service

### Open the Setup service

Highlight **SETUP** on the Service Bar to view a list of setup functions (Figure 5-1).

- **Using the remote's directional controls**  
Press ADJUST  $\blacktriangleleft$   $\blacktriangleright$  and PAGE  $\blacktriangleup$  as needed to highlight **SETUP** on the Service Bar.
- **Using a panel menu**
  1. Highlight any channel logo or program title.
  2. Press DEVICE MENU.
  3. Highlight **go to Service Bar** and press ENTER.

4. Use ADJUST  $\blacktriangleleft$   $\blacktriangleright$  to highlight **SETUP** on the Service Bar.

### Get help

Highlight **SETUP** on the Service Bar and press the INFO button to enlarge the help Info Box. Press the INFO button again to close the help Info Box. Press INFO for help on any item displaying the info icon  $\text{?}$ .

### Change channel lineup

If your cable company offers more than one channel lineup in your area, **Change channel lineup** lets you select your preferred channel lineup.

1. While in the Setup service, highlight **change channel lineup** (if available) and press ENTER.
2. Move the highlight to the channel lineup you want and press ENTER.

### Change channel display

With **Change channel display** you can customize channel listing options.

1. While in the Setup service, highlight **change channel display** and press ENTER to display the **CHANNEL EDITOR** screen.
2. Highlight a channel and press DEVICE MENU to open the *Grid Options* menu (Figure 5-2). In the *Grid Options* menu you can change the following:
  - **channel:** Select one of three options for the channel:
    - **on**—the channel is always displayed.
    - **auto-hide**—the channel is displayed only when program information is available.
    - **off**—the channel is never displayed.
  - **service:** Select a service type from the available connected services, i.e., cable, cable box, air.
  - **tune channel:** Enter a channel number using the remote control number keypad.
  - **position:** Enter a channel display position.



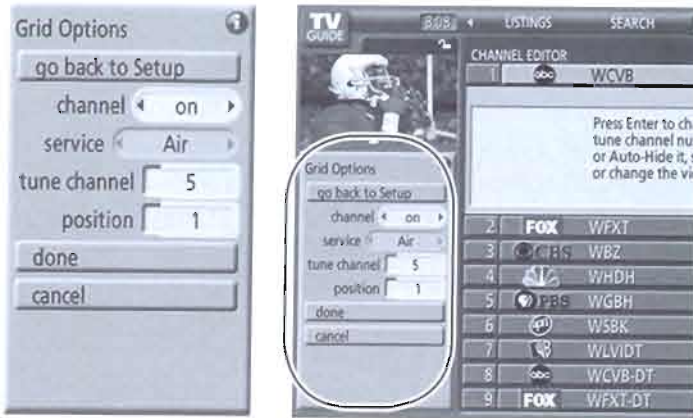


Figure 5-2. Setup service CHANNEL EDITOR screen showing the Grid Options menu

You can set channel positions without opening the *Grid Options* menu, which is useful if you want to change the positions of several channels at once. Follow these steps:

1. While in the **CHANNEL EDITOR**, move the highlight to a channel you want to change.
2. Use ADJUST ◀ to move the highlight to the number tile to the left of the channel tile.

Small up/down arrows appear at the top and bottom margins of the number tile. See Figure 5-3.

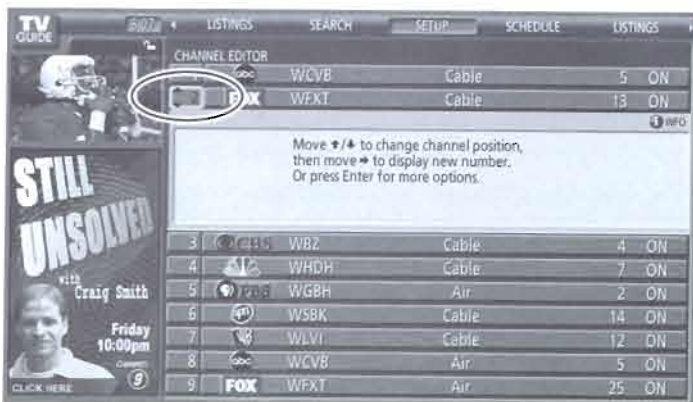


Figure 5-3. Up/down arrows for changing the channel position

3. Use ADJUST ▲▼ or PAGE ^/∨ to change the position ranking.
4. Use ADJUST ▶ to move the highlight back to the channel tile.
5. Highlight the next channel you want to change and repeat the preceding steps.

## Change default options

### General Default Options

Highlight **General default options** and press DEVICE MENU to open the *General Defaults* menu (Figure 5-4) from which you can set defaults for the following:

- **box size:** The initial Info Box size when you enter TV Guide On Screen®.  
Choices are **no**, **small**, **large**, and **last used**. The default is **small**. Select **no** to hide the detail information altogether.
- **box cycle:** The Info Box size sequence when the Info key is pressed repeatedly while in the Guide.  
Choices are **no only**, **small only**, **large only**, **no & small**, **no & large**, **small & large**, **all**. The default is **all**.
- **auto guide:** Allows automatic entry into the Guide when the TV is powered on. Choices are **on** and **off**. The default is **on**.

### More about auto guide

The **auto guide** feature operates only when the last-used signal source is an input recognized by the Guide, i.e., an antenna or cable input set up for the Guide through NetCommand®. For example, if you watch a recording from a VCR, the next time you power on the TV, the TV will show a regular broadcast instead of automatically opening the Guide.



Figure 5-4. General Defaults menu

### Change Recording Defaults

*Note: This section describes setting recording default options. To change recording settings for individual programs, see chapter 6, "Recording."*

Highlight **Record defaults** and press DEVICE MENU to open the *Record Defaults* menu (Figure 5-5). From this menu you can set defaults for the following:

- **start:** When to start the recording relative to the program time. Choices are **on time**, and from 120 minutes early to 120 minutes late. The default is **on time**.
- **end:** When to end the recording event. Choices are **on time**, and from 120 minutes early to 120 minutes late. The default is **on time**.
- **recorder:** Select a connected recording device from the available devices.

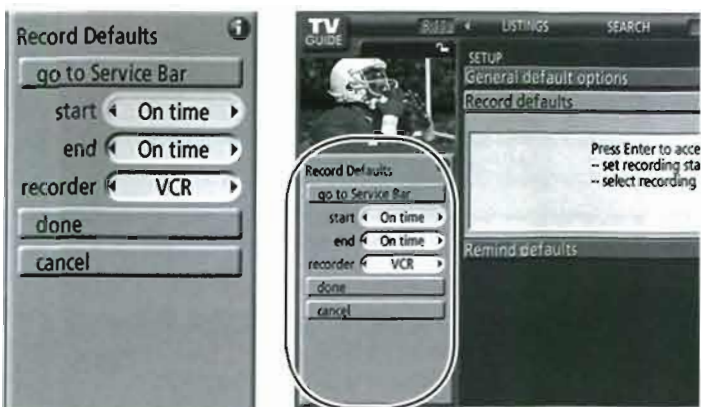


Figure 5-5. Record Defaults menu

### Change Reminder Defaults

*Note: This section describes setting reminder default options. To change reminder settings for individual programs, see chapter 7, "Reminders."*

Highlight **Remind defaults** and press DEVICE MENU to open the *Remind Defaults* menu (Figure 5-6) from which you can set defaults for the following:

- **power on TV:** Power on TV when a reminder is scheduled. Choices are **yes** and **no**. The default is **no**.
- **auto tune TV:** Automatically tune the TV to the channel when a reminder is scheduled (the TV must be on). Choices are **yes** and **no**. The default is **no**. Change the default to **yes** so that reminders auto-tune the TV.
- **when:** When to activate the reminder. Choices are **on time** and from 30 seconds to 15 minutes early, and from 30 seconds to 15 minutes late. The default is **1 min early**.

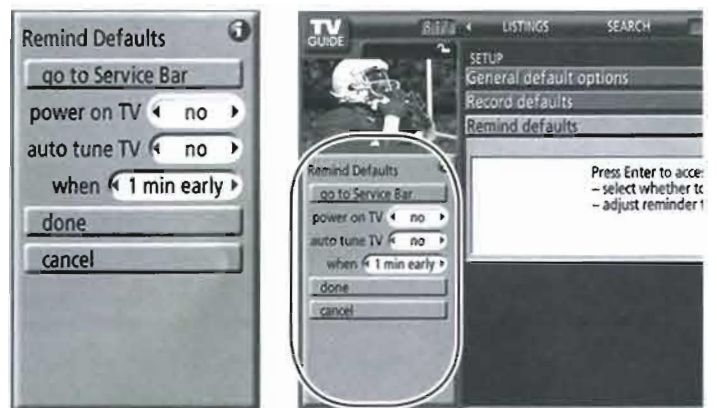


Figure 5-6. Remind Defaults menu. A **yes** choice is recommended for the **auto tune** option.



# 6 Recording

You can set or change a program's recording settings from the Listings, Search, and Schedule services. You can set a program to record using one of three methods, each method giving you a different level of control over the recording settings.

This chapter covers:

- Setting recording options
  - By using the REC button on the remote control
  - From a panel menu (accessed from the Listings, Search, or Schedule services)
  - From the manual *Record Options* menu (accessed from the Schedule service)
- Recording frequencies and icons

## Setting recording options

### With the REC button on the remote control

1. While in the Listings, Search, or Schedule services, highlight a program title.
2. Press the REC button to select a recording frequency for the program.
  - Press the REC button once to record the program once with the current default settings.
  - Press the REC button additional times to cycle through other recording frequencies. Recording frequencies you can set using the remote control are:
    - Once
    - Regularly
    - Weekly
    - Cancel (not off)

*Note: Each time you press REC, the record icon changes to show the selected frequency.*

If you want to prevent a program from recording, but still keep it in the schedule, set the recording frequency to **off** using the Record Options menu described next.

See "Recording frequencies and icons" at the end of this chapter for an explanation of recording frequencies.

### From a panel menu

1. While in the Listings, Search, or Schedule services, highlight a program title.
2. Press DEVICE MENU to open the *Episode Options* menu (Figure 6-1).



Figure 6-1. Episode Options menu

3. Highlight **set recording** or **edit recording** (depending on the options available) and press ENTER to display the *Record Options* menu (Figure 6-2).

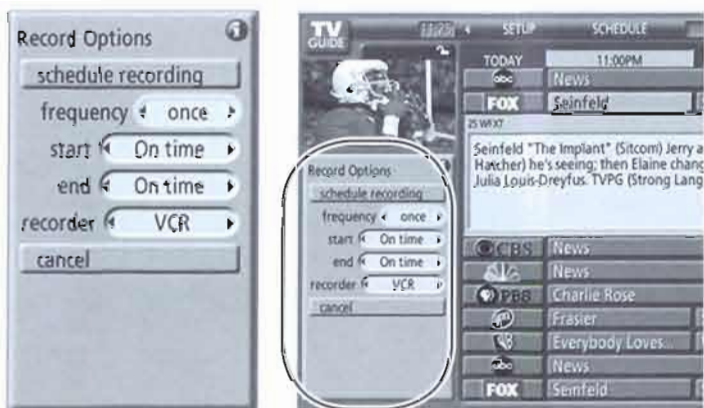


Figure 6-2. Record Options menu

#### IMPORTANT

**Before starting a recording, ensure that:**

- **TV Guide On Screen®** has been set up through **NetCommand®**.
- **The IR emitters are properly placed.**
- **If you have a cable box, the box is turned on.**
- **The program is not from the TV's COMPONENT inputs.**

- Move the highlight to the option you want to change and use ADJUST ◀ ▶ to select a setting. From this menu you can change settings for the following:
  - frequency:** Set the program to record once or on a recurring basis. The choices are **once**, **regularly**, **weekly**, and **off**. See the end of this chapter for an explanation of recording frequencies.
  - start:** When to start the recording relative to the program time. Choices are **on time**, and from 120 minutes early to 120 minutes late. The default is **on time**.
  - end:** When to end the recording. Choices are **on time**, and from 120 minutes early to 120 minutes late. The default is **on time**.
  - recorder:** Select a connected recording device from the available devices.
- When finished making changes, press ENTER to highlight **schedule recording**.
- Press ENTER again to close the menu and save changes. A record icon for the selected frequency appears next to the program title.

- Highlight **new manual recording** and press ENTER to open the manual *Record Options* menu (Figure 6-4).  
The menu displays current information (e.g., day, month, year, start and end times, channel).



Figure 6-4. Manual Record Options menu in the Schedule service

- Highlight the option you want to change and use ADJUST ◀ ▶ to select available settings or enter numbers using the number keypad on the remote control. From this menu you can set the following:
  - date:** Enter the month, day, and year.
  - start:** Enter the start time as hour, minute, and am or pm.
  - end:** Enter the end time as hour, minute, and am or pm.
  - channel:** Enter the channel number.
  - input:** Select the input. The input cannot be from the TV's COMPONENT inputs.
  - recorder:** Select a connected recording device from the available devices.
  - frequency:** Choose to record **once**, **weekly**, **daily**, or not at all (**off**). See “Recording frequencies and icons” at the end of this chapter for an explanation of recording frequencies.

*Note:* The **input** selection only offers inputs associated with TV Guide On Screen®. To use the NetCommand® recording feature for other devices connected to the TV, but not used with TV Guide On Screen, see the discussion of NetCommand recording in your TV Owner's Guide.

## From the manual *Record Options* menu (Schedule service only)

Through the Schedule service, you can set recording options manually.

- Highlight **SCHEDULE** on the Service Bar and press DEVICE MENU to display the service-level *Schedule Options* menu (Figure 6-3).



Figure 6-3. Service-level Schedule Options menu

4. When finished making changes, press ENTER to highlight **schedule recording**.
5. Press ENTER again to save settings and close the menu.

A record icon for the selected frequency appears next to the program title in the Schedule service.

## Recording conflict

A conflict message (Figure 6-5) appears if you try to schedule a recording and:

- The program overlaps another program also set to record.
- The program overlaps a program previously set to auto-tune.

Clear the conflict in either of two ways:

**record anyway.** The recording overrides another program set to record or auto-tune.

**don't record this program.** Cancel the recording.

Highlight one option and press ENTER.

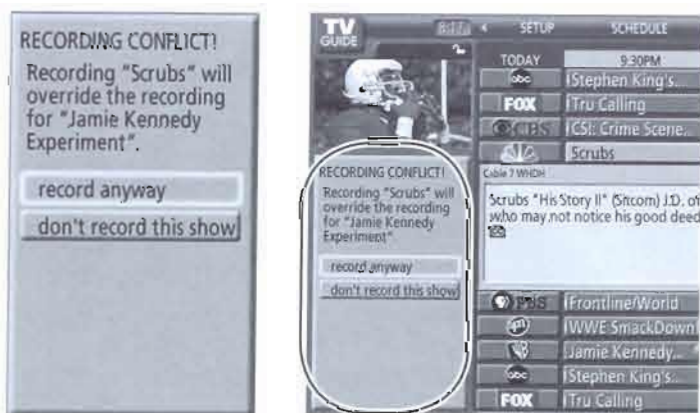








Figure 6-5. Recording-conflict notice

## Recording frequencies and icons

The following table explains the recording frequencies indicated by the record icons.

Icon	Explanation
	<b>once:</b> Record the program one time with the current default settings.
	<b>regularly:</b> Record the program every time the program airs on the same channel and starts at the same time.
	<b>daily:</b> Record the program Monday through Friday at the same time. Available only in the manual <i>Record Options</i> menu through the Schedule service.
	<b>weekly:</b> Record once a week on this selected day of the week.
	<b>off (not cancel):</b> Keep the program's recording settings, but do not record until the frequency is changed.
	<b>record suspended:</b> Program recording is suspended due to being overridden by recording of another program. The program remains in the schedule. Recording resumes when the conflict no longer exists.
No icon	<b>cancel:</b> does not record



# 7 Reminders

The TV Guide On Screen® reminder feature gives you options to control automatic power-on and tuning of the TV. You can set or change a program's reminder settings from within the Listings, Search, and Schedule services. You can set a program reminder using either of two methods, each method giving you a different level of control over the reminder settings.

This chapter covers:

- Setting reminder options
  - From a panel menu (accessed from Listings, Search, or Schedule)
  - From the manual *Remind Options* menu (accessed from the Schedule service)
- Reminder frequencies and icons.

## Setting reminder options

### From a panel menu

1. While in the Listings, Search, or Schedule services, highlight a program title.
2. Press DEVICE MENU to open the *Episode Options* menu (Figure 7-1).



Figure 7-1. Episode Options menu

3. Highlight **set reminder** or **edit reminder** (depending on the options available) and press ENTER to display the *Remind Options* menu (Figure 7-2).
4. Move the highlight to the option you want to change. Use ADJUST ◀▶ to select a setting. From this menu you can change settings for the following:

- **frequency:** Set the program reminder for once or on a recurring basis. The choices are **once**, **regularly**, **weekly**, and **off**. See the end of this chapter for an explanation of reminder frequencies.
- **power on TV:** Choose **yes** or **no**. With a **yes** choice, a turned-off TV powers on when a reminder is scheduled. The TV later powers off when the reminder program is finished airing.
- **auto tune TV:** Choose **yes** or **no**. With a **yes** choice (recommended), the TV automatically tunes to the channel (the TV must be on). To set the default to **yes**, see “Change Reminder Defaults” in chapter 5, “Setup Service.”
- **when:** Select when to activate the reminder. Choices are **on time**, from 30 seconds to 15 minutes early, and from 30 seconds to 15 minutes late.

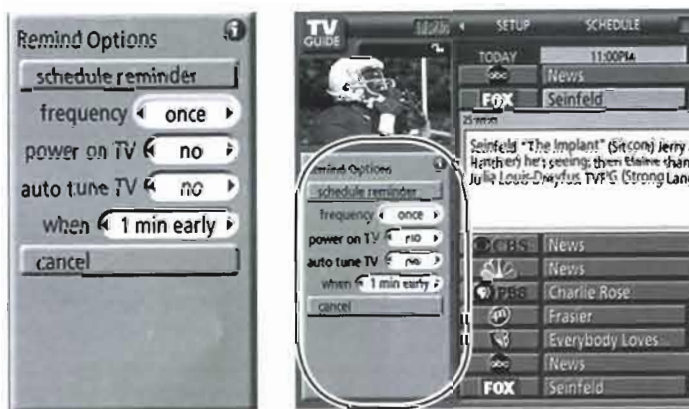


Figure 7-2. Remind Options menu. A **yes** choice is recommended for the **auto tune** option.

5. When finished making changes, press ENTER to highlight **schedule reminder**.
6. Press ENTER again to save settings and close the menu. A reminder icon for the selected frequency appears next to the program title.

### IMPORTANT

**The power on TV option causes the TV to power on at the start of a program and then off when the program ends. To prevent automatic power-off, press any key on the remote control after the TV comes on.**

## From the manual *Remind Options* menu (Schedule service only)

You can manually set reminder options through the Schedule service.

1. Highlight **SCHEDULE** on the Service Bar and press **DEVICE MENU** to display the service-level *Schedule Options* menu (Figure 7-3).



Figure 7-3. Service-level *Schedule Options* menu

2. Highlight **new manual reminder** and press **ENTER** to open the manual *Remind Options* menu (Figures 7-4a/b).

The menu displays current information (day, month, year, start and end times, channel, input, frequency, etc.).



Figure 7-4a. Manual *Remind Options* menu, screen 1. A *yes* choice is recommended for the *auto tune* option.

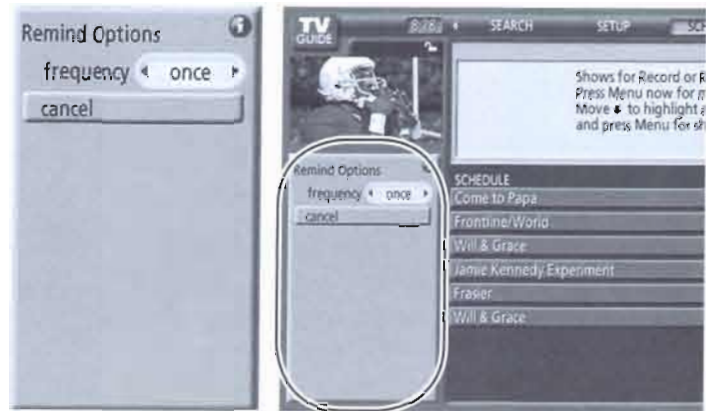


Figure 7-4b. Manual *Remind Options* menu in the *Schedule* service, screen 2

3. Highlight the option you want to change and use **ADJUST** ◀ ▶ to select available options or enter numbers using the keypad on the remote control. For the reminder you can set:

- **date:** Enter the month, day, and year.
- **start:** Enter the start time as hour, minute, and am or pm.
- **end:** Enter the end time as hour, minute, and am or pm.
- **channel:** Enter the channel number.
- **input:** Select the input.
- **power on TV:** Choose **yes** or **no**. With a **yes** choice, a turned-off TV powers on when a reminder is scheduled. The TV later powers off when the reminder program is finished airing.
- **auto tune TV:** Choose **yes** or **no**. With a **yes** choice (recommended), the TV automatically tunes to the channel (the TV must be on). To set the default to **yes**, see "Change Reminder Defaults" in chapter 5, "Setup Service."
- **frequency:** Choose to be reminded **once**, **daily**, **weekly**, or not at all (**off**). See "Reminder

### IMPORTANT

The *power on TV* option causes the TV to power on at the start of a program and then off when the program ends. To prevent automatic power-off, press any key on the remote control after the TV comes on.



frequencies and icons” at the end of this chapter for an explanation of reminder frequencies.

*Note: The **input** selection only offers inputs associated with TV Guide On Screen®. To use the TV timer feature for devices connected to the TV, but not used with TV Guide On Screen, see the discussion of the Timer menu in your TV Owner's Guide.*

4. When finished making changes, press ENTER to highlight **schedule reminder**.
5. Press ENTER again to save the settings and close the menu.

A reminder icon for the selected frequency appears next to the program title in the Schedule service.

## Reminder conflict

A reminder-conflict notice (Figure 7-5) appears if you schedule a reminder and:

- a program set with an auto-tune reminder has the same start time as another auto-tune reminder.
- a program set with an auto-tune reminder overlaps a recording already scheduled.

Clear the conflict in one of three ways:

- **auto-tune anyway.** The program will override an existing program set to auto-tune.
- **proceed, no auto-tune.** Set a reminder for the program but do not auto-tune.
- **don't set this reminder.** Cancel the reminder.

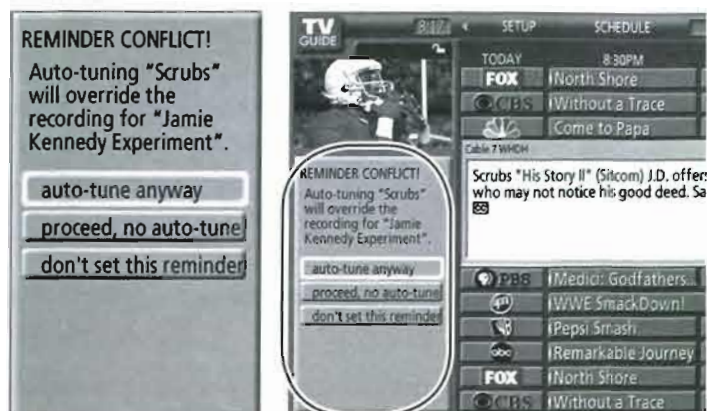


Figure 7-5. Reminder-conflict notice

## Reminder frequencies and icons

The table below explains the reminder frequencies indicated by the reminder icons.

Icon	Explanation
	<b>once:</b> One-time program reminder with the set options.
	<b>regularly:</b> Reminder scheduled for the program every time the program airs on the same channel and starts at the same time.
	<b>daily:</b> Reminder scheduled Monday through Friday at the same time with the set options. Available only as a manual setting in the Schedule service.
	<b>weekly:</b> Reminder scheduled with the set options once a week on this day of the week.
	<b>off (not cancel):</b> Keeps the reminder's set options but does not display a reminder until the frequency is changed.
	<b>suspended:</b> Auto-tune reminder is suspended due to an override by another auto-tune reminder. The suspended reminder remains in the schedule and the reminder resumes when the conflict no longer exists.
No Icon	<b>cancel:</b> No reminder is displayed.

# 8 Questions and Troubleshooting

This chapter covers the following:

- *Frequently asked questions*
- *Troubleshooting suggestions*

## Frequently asked questions

Question	Answer
If I change my cable service, how do I change my setup information?	<ul style="list-style-type: none"> <li>• Perform setup for cable service through the TV's NetCommand® and Antenna menus. Refer to your TV Owner's Guide for information.</li> <li>• Once you have completed cable-service setup, you can:               <ul style="list-style-type: none"> <li>- Select cable-service inputs to TV Guide On Screen® through NetCommand. Refer to your TV Owner's Guide for instructions.</li> <li>- Choose a channel lineup if your cable-service provider offers more than one lineup for your area. See chapter 5, "Setup Service."</li> </ul> </li> </ul>
If I add a recorder, how do I change my setup information?	<ul style="list-style-type: none"> <li>• If you want to add a recording device, see your TV Owner's Guide for connection and NetCommand setup information.</li> <li>• Once connected and set up through NetCommand, you can control recording to the new device from within TV Guide On Screen.               <ul style="list-style-type: none"> <li>- To record to the device, select it in a program's <i>Record Options</i> menu. See chapter 6, "Recording."</li> <li>- To set the device as the default recorder, open the Guide's Setup service and select Record defaults. See chapter 5, "Setup Service."</li> </ul> </li> </ul>
A program entry in the Guide reads "No Listing." What does that mean?	Program information for that entry was not available during the last Guide information update. Program information is downloaded daily while your TV is turned off. Your cable box, if you have one, must be turned on.
If I have a power outage, do I need to complete Setup again?	No. Setup information is stored in TV Guide On Screen.
I have noticed from 1 to 4 stars (****) displayed after some program titles. What do they mean?	The stars are a broadcast-industry rating system used to inform you of a program's quality. The more stars, the better the rating.

<b>Question</b>	<b>Answer</b>
Can I set a recording or reminder without highlighting a program title in the Guide?	<p>Yes. TV Guide On Screen® has a manual recording and reminder feature.</p> <ol style="list-style-type: none"> <li>1. Open the Schedule service and press DEVICE MENU to open the <i>Schedule Options</i> menu.</li> <li>2. Choose the event type (recording or reminder) and press ENTER.</li> <li>3. Enter the date, start and stop times, channel number, and so on.</li> </ol>
Can I use the Guide while a recording is in progress?	Yes. Open the Guide and lock the Video Window. Locking the Video Window prevents the TV from trying to receive broadcast of a different channel when you move the highlight through program listings.
How do I stop a recording in progress?	<ul style="list-style-type: none"> <li>• From inside the Guide: <ul style="list-style-type: none"> <li>- With the highlight on the program title, press the REC button repeatedly until the recording icon disappears.</li> <li>- With the highlight on the program title, press DEVICE MENU, select <b>delete recording</b> and press ENTER twice to stop recording and close the menu.</li> </ul> </li> <li>• From outside the Guide: <ul style="list-style-type: none"> <li>- Press the DEVICE key, then press CANCEL, then press HOME.</li> </ul> </li> </ul>
Can I schedule a recording or reminder for a program that airs daily Monday through Friday at the same time?	Yes. Use the <b>daily</b> frequency option. To use this option, go to the Schedule service, press DEVICE MENU, and select either <b>new manual recording</b> or <b>new manual reminder</b> .

## Troubleshooting suggestions

<b>Symptom</b>	<b>Suggested Action</b>
No program listings are displayed	<ul style="list-style-type: none"> <li>• Leave the TV turned off for a while every day to allow listings to download. If you have a cable box, leave the cable box turned on. It may take up to a week for your TV to download all eight days of listings.</li> <li>• Verify that a valid ZIP code was entered during setup through the TV's NetCommand® menu. Refer to your TV Owner's Guide for instructions .</li> <li>• Check cable connections to the TV.</li> <li>• If you have a cable box: <ul style="list-style-type: none"> <li>- Check cable connections to and from the cable box.</li> <li>- Make sure that the cable box is turned on.</li> </ul> </li> <li>• TV Guide On Screen® listings may not be available in your area.</li> </ul>



<b>Symptom</b>	<b>Suggested Action</b>
TV Guide On Screen does not change channels on the cable box.	<ul style="list-style-type: none"> <li>• The cable box is not set up in NetCommand. The Guide uses NetCommand to control the cable box. Select NetCommand on the main TV menu, then select Change or Add on the NetCommand menu.</li> <li>• NetCommand/G_LINK® IR emitter is not in place or properly positioned in front of the cable-box remote control sensor. Refer to your TV Owner's Guide for instructions.</li> <li>• Ensure that the cable box is turned on.</li> </ul>
TV Guide On Screen shows an incorrect cable-channel lineup.	<ul style="list-style-type: none"> <li>• There may be more than one channel lineup available in your ZIP code. Open the Setup service and select <b>Change channel lineup</b>. See chapter 5, "Setup Service."</li> <li>• Ensure that only one cable source is check-marked in the NetCommand setup for TV Guide On Screen.</li> </ul>
Guide listings disappeared after a power outage.	Listings normally reappear within 24 hours of power restoration.
Some channel numbers in the Guide are incorrect.	Correct the channel numbers using <b>Change channel display</b> in the Setup service.
The remote control's GUIDE button does not open TV Guide On Screen.	Activate the Guide through NetCommand. Refer to your TV Owner's Guide for instructions.
A program I set to record was not recorded.	<ul style="list-style-type: none"> <li>• Ensure that the selected recording device is properly connected.</li> <li>• Make sure your recorder is turned off before the recording begins.</li> <li>• If using a VCR, make sure there is a blank tape in the VCR.</li> <li>• Before recording begins, open the Schedule service and verify that the program is listed.</li> <li>• Check the placement of the IR emitter in front of your recorder.</li> <li>• Ensure that the cable box is turned on.</li> <li>• Ensure that the program input is not from a COMPONENT input.</li> </ul>
I set an auto-tune reminder but the TV did not tune to the program.	<ul style="list-style-type: none"> <li>• Check the Schedule service and verify that the program is scheduled for a reminder.</li> <li>• Make sure the TV is on at the scheduled time.</li> <li>• Verify the <b>auto-tune</b> setting as follows: <ol style="list-style-type: none"> <li>1. Highlight the program under Listings.</li> <li>2. Press DEVICE MENU on the remote to open the <i>Episode Options</i> menu.</li> <li>3. Highlight <b>edit reminder</b>, and press ENTER to open the <i>Remind Options</i> menu.</li> <li>4. Verify the <b>auto-tune</b> option reads <b>yes</b>.</li> </ol> </li> <li>• If you have a cable box, check placement of the IR emitter and ensure that the cable box is turned on.</li> </ul>



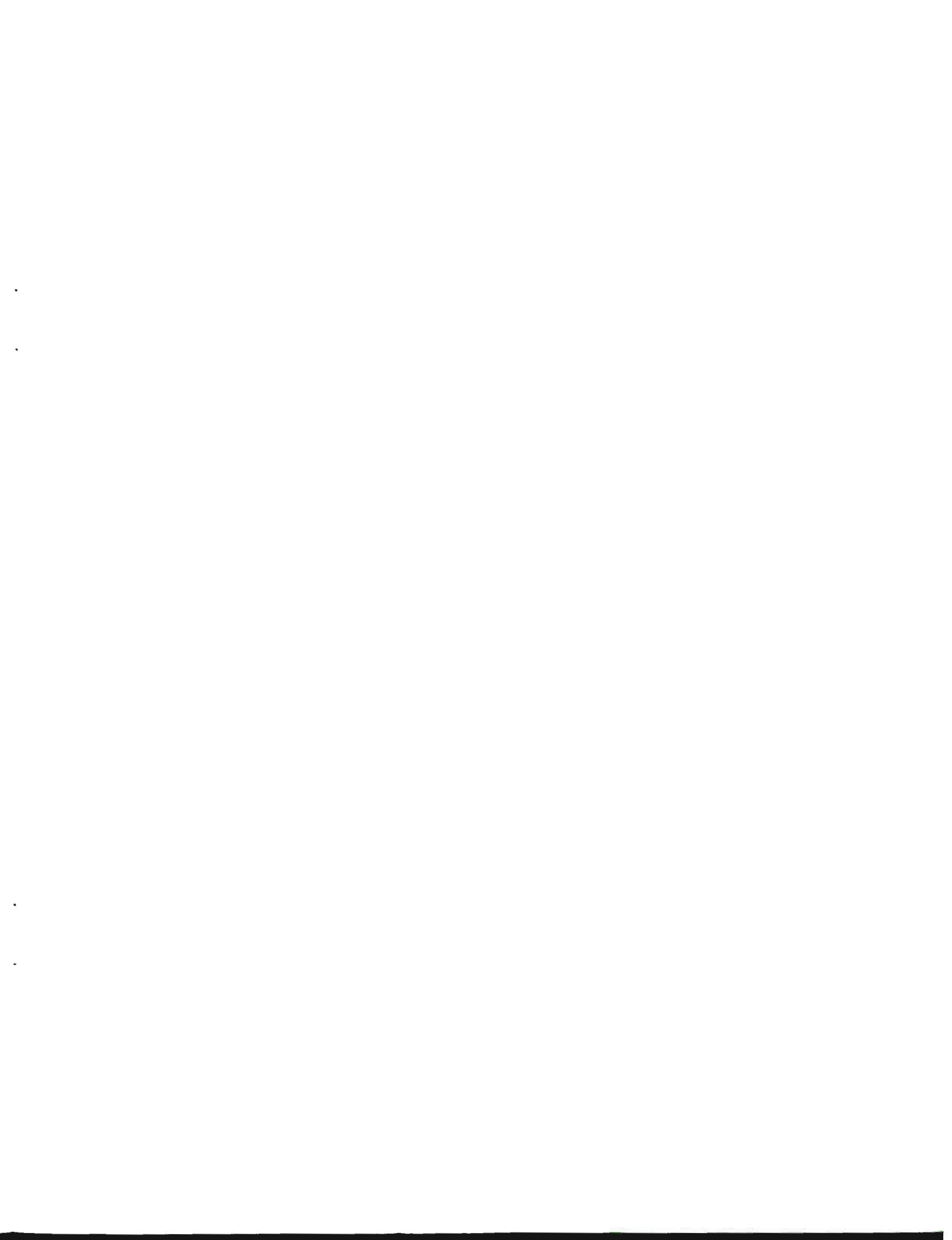
<b>Symptom</b>	<b>Suggested Action</b>
I set a program with the <b>power on TV</b> option but the TV did not come on.	<ul style="list-style-type: none"> <li>• Check the Schedule service and verify that the program is scheduled for a reminder.</li> <li>• Verify the <b>power on TV</b> setting as follows:               <ol style="list-style-type: none"> <li>1. Highlight the program under Listings.</li> <li>2. Press DEVICE MENU on the remote to open the <i>Episode Options</i> menu.</li> <li>3. Highlight <b>edit reminder</b>, and press ENTER to open the <i>Remind Options</i> menu.</li> <li>4. Verify the <b>power on TV</b> option reads <b>yes</b>.</li> </ol> </li> </ul>
TV Guide On Screen® does not appear when I turn on the TV.	<ul style="list-style-type: none"> <li>• Activate the Guide through NetCommand®. Refer to your TV Owner's Guide for instructions.</li> <li>• Set the Guide's <b>auto guide</b> option to <b>on</b>:               <ol style="list-style-type: none"> <li>1. Open the Guide and select the Setup service.</li> <li>2. Highlight <b>Change default options</b> and press ENTER.</li> <li>3. With <b>General default options</b> highlighted, press DEVICE MENU.</li> <li>4. Set the <b>auto guide</b> option to <b>on</b>.</li> <li>5. Press ENTER twice to save the setting and close the menu.</li> </ol> </li> <li>• The <b>auto guide</b> feature operates only when the last-used signal source was an antenna or cable input set up for the Guide through NetCommand. Tune to programming on a Guide-recognized antenna or cable input, and the Guide will open automatically the next time you power on the TV.</li> </ul>
TV Guide On Screen does not function correctly or has disappeared altogether.	<ol style="list-style-type: none"> <li>1. Open NetCommand and in the TV Guide On Screen setup screen, set the Guide to <b>off</b>.</li> <li>2. Perform a TV system reset. Refer to your TV Owner's Guide for instructions.</li> </ol>
After a loss of power to the TV, the Guide clock displayed the wrong time.	<p>If there is a loss of power to the TV while it is on, the Guide clock may show an inaccurate time. Loss of power may be caused by a power outage, pulling the plug, or any reset.</p> <p>To restore the correct time, turn off the TV and leave it off for at least five minutes. Repeat if the correct time does not appear.</p>

# NOTES

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