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Dell™ 2407WFP Flat Panel Monitor

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Notes, Notices, and Cautions

-  **NOTE:** A NOTE indicates important information that helps you make better use of your computer.
-  **NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
-  **CAUTION:** A CAUTION indicates a potential for property damage, personal injury, or death.

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Model 2407WFP

April 2006 Rev. A03

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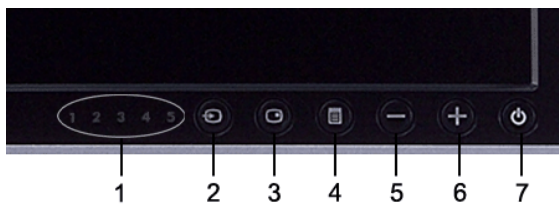
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About Your Monitor

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Front View



- 1 Input indicators
- 2 Input Source Select
- 3 PIP (Picture In Picture) / PBP (Picture By Picture) Select
- 4 OSD Menu / Select
- 5 Down (-)
- 6 Plus (+)
- 7 Power

- 6 Up (+)
- 7 Power button (with power light indicator)

Back View

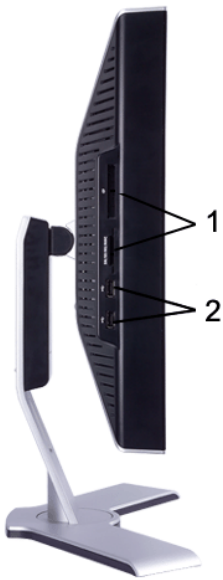


- | | | |
|---|---|---|
| 1 | VESA mounting holes (100mm)
(Behind attached base plate) | Use to mount the monitor. |
| 2 | Connectors label | Indicate the positions and types of connectors. |
| 3 | Barcode serial number label | Refer to this label if you need to contact Dell for technical support. |
| 4 | Security lock slot | Use a security lock with the slot to help secure your monitor. |
| 5 | Monitor Lock/Release Button | Press to release the stand from the monitor. |
| 6 | Regulatory rating label | List the regulatory approvals. |
| 7 | Dell Soundbar mounting brackets | Attach the optional Dell Soundbar. |
| 8 | Lock down/release button | Push the monitor down, press the button to unlock the monitor, and then lift the monitor to the desired height. |
| 9 | Cable management hole | Help organize cables by placing them through the hole. |

Side View



Right side



Left side

- 1 Card reader: for details please refer to [Card Reader Specifications](#)
 - 2 USB downstream ports
-

Bottom View



- 1 AC power cord connector
- 2 DC power connector for Dell Soundbar
- 3 DVI connector
- 4 VGA connector
- 5 Composite video connector
- 6 S-Video connector
- 7 Component video connectors
- 8 USB upstream port
- 9 USB downstream ports

Monitor Specifications

General

Model number 2407WFP

Flat Panel

Screen type	Active matrix - TFT LCD
Screen dimensions	24 inches (24-inch viewable image size)
Preset display area:	
Horizontal	518.4 mm (20.4 inches)
Vertical	324.0 mm (12.7 inches)
Pixel pitch	0.270 mm
Viewing angle	+/- 89° (vertical) typ, +/- 89° (horizontal) typ
Luminance output	450 cd/m ² (typ)
Contrast ratio	1000:1 (typ)
Faceplate coating	Antiglare with hard-coating 3H
Backlight	6 CCFLs U-type backlight
Response Time	6 ms typical (Grey to Grey) / 16 ms typical (Black to White)

Resolution

Horizontal scan range	30 kHz to 81 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz, exception 1920 x 1200 at 60 Hz only
Optimal preset resolution	1920 x 1200 at 60 Hz
Highest preset resolution	1920 x 1200 at 60 Hz

Video Supported Modes

Video display capabilities (DVI playback)	480p/576p/720p/1080p (Supports HDCP)
Video display capabilities (Composite playback)	NTSC/PAL
Video display capabilities (S-Video playback)	NTSC/PAL
Video display capabilities (Component playback)	480i/480p/576i/576p/720p/1080i

Preset Display Modes

Dell™ guarantees image size and centering for all preset modes listed in the following table.

--	--	--	--

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VGA, 720 x 400	31.5	70.1	28.3	-/+
VGA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 1200	75.0	60.0	162.0	+/+
VESA, 1920 x 1200	74.0	60.0	154.0	+/-

Electrical

Video input signals

Analog RGB, 0.7 Volts +/-5%, 75 ohm input impedance
 Digital DVI-D TMDS, 600mV for each differential line, 50 ohm input impedance
 S-video, Y input 1 volt(p-p), C input 0.286 volt(p-p), 75 ohm input impedance
 Composite, 1 volt(p-p), 75 ohm input impedance
 Component: Y, Pb, Pr are all 0.5-1volt(p-p), 75 ohm input impedance

Synchronization input signals

separate horizontal and vertical,
 3.3V CMOS or 5V TTL level, positive or negative sync.
 SOG (Sync on green)

AC input voltage / frequency / current

100 to 240 VAC / 50 or 60 Hz \pm 3 Hz / 2.0A (Max.)

Inrush current

120V: 40A (Max.)
 240V: 80A (Max.)

Physical Characteristics

Signal cable type

D-sub: Detachable, Analog, 15pin, shipped attached to the monitor
 DVI-D: Detachable, Digital, 24pin, shipped detached from the monitor
 S-video: Not included with display
 Composite: Not included with display
 Component: Not included with display

Dimensions (with stand):

Height (fully extended in portrait mode)	584.7 mm (23.0 inches)
Height (compressed/locked in landscape mode)	387.9 mm (15.3 inches)
Width	559.7 mm (22.0 inches)
Depth	195.0 mm (7.7 inches)

Weight

Monitor (Stand and Head)	8.3 Kg (18.3 lb)
Monitor Flat panel only (VESA Mode)	6.5 Kg (14.3 lb)
Weight with packaging	11.2 Kg (24.7 lb)

Environmental

Temperature:

Operating	5 \square to 35 \square C (41 \square to 95 \square F)
Non-operating	Storage: 0 \square to 60 \square C (32 \square to 140 \square F) Shipping: -20 \square to 60 \square C(-4 \square to 140 \square F)

Humidity:

Operating	10% to 80% (non-condensing)
Non-operating	Storage: 5% to 90% (non-condensing) Shipping: 5% to 90%(non-condensing)

Altitude:

Operating	3,657.6 m (12,000 ft) max
Non-operating	12,192 m (40,000 ft) max

Thermal dissipation

375.0 BTU/hour (maximum)
 195.0 BTU/hour (typical)

Power Management Modes

If you have VESA's DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'*. If activity from keyboard, mouse or other input devices is detected by the computer, the monitor will automatically "wake up". The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active	Green	110W (maximum)* 57W (normal)**
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	-	-	Off	Less than 1 W (at 230 V)

* With Audio + USB
** Without Audio + USB

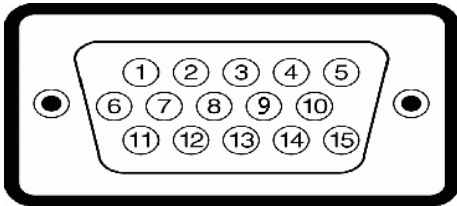
This monitor is **ENERGY STAR** -compliant as well as TCO '99/ TCO '03 power management compatible.



* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

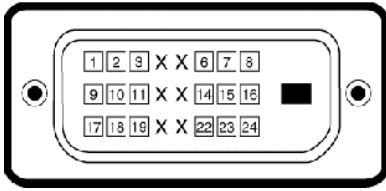
Pin Assignments

VGA Connector



Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V/3.3V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

DVI Connector



Pin Number	24-pin Side of the Connected Signal Cable
1	TMDS RX2-
2	TMDS RX2+
3	TMDS Ground
4	Floating
5	Floating
6	DDC Clock
7	DDC Data
8	Floating
9	TMDS RX1-
10	TMDS RX1+
11	TMDS Ground
12	Floating
13	Floating
14	+5V / +3.3V power
15	Self test
16	Hot Plug Detect
17	TMDS RX0-
18	TMDS RX0+
19	TMDS Ground
20	Floating
21	Floating
22	TMDS Ground
23	TMDS Clock+
24	TMDS Clock-

S-video Connector



Pin Number	5-pin Side of the Connected Signal Cable (Cable not included)
1	GND

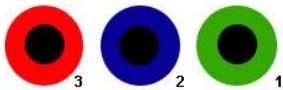
2	GND
3	LUMA
4	CHROMA
5	GND

Composite Video Connector



Pin Number	1-pin Side of the Connected Signal Cable (cable not included)
1	LUMA COMPOSITE CHROMA

Component Video Connector



Pin Number	3-pin Side of the Connected Signal Cable (Cable not included)
1	Y (Luminance signal)
2	Pb (Color differential signal)
3	Pr (Color differential signal)

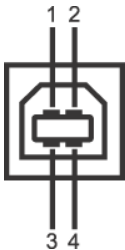
Universal Serial Bus (USB) Interface

This monitor supports High-Speed Certified USB 2.0 interface.



	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

USB Upstream Connector



Pin Number	4-pin Side of the connector
------------	-----------------------------

1	DMU
2	VCC
3	DPU
4	GND


USB Downstream Connector




Pin Number	4-Pin Side of the Signal Cable
1	VCC
2	DMD
3	DPD
4	GND

USB Ports

- 1 upstream - rear
- 4 downstream - 2 on rear; 2 on left side

 **NOTE:** USB 2.0 capability requires 2.0 capable computer

 **NOTE:** The monitor's USB interface works only when the monitor is on or in power save mode. If you switch the monitor off and then on, attached peripherals may take a few seconds to resume normal functionality.

Card Reader Specifications

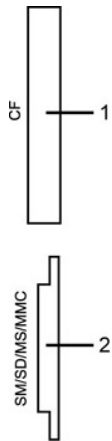
Overview

- The Flash Memory Card Reader is a USB storage device that allows users to read and write information from and into the memory card.
- The Flash Memory Card Reader is automatically recognized by Windows[®] 2000 and XP.
- Once installed and recognized, each separate memory card (slot) appears as a separate drive/drive letter.
- All standard file operations (copy, delete, drag-and-drop, etc.) can be performed with this drive.

Features

The Flash Memory Card Reader has the following features:

- Supports Windows 2000 and XP operating systems
- No Windows 9X support from Dell
- Mass Storage Class device (No drivers are required under Windows 2000 and XP)
- USB-IF certification
- Supports various memory card media



Slot Number	Flash memory cards type
1	Compact Flash type I/II Card (CF I/II) / CF form factor ATA hard drives to USB 2.0 bus
2	Smart Media Card (SMC) Memory Stick Card (MS) / High Speed Memory Stick (HSMS) / Memory Stick Pro Card (MS PRO) / Memory Stick Duo (with Adapter) Secure Digital Card (SD) / Mini Secure Digital (with Adapter) / TransFlash Card (with Adapter) MultiMedia Card (MMC) / Reduced Size MultiMedia Card (with Adapter)

General

Connection type	USB 2.0 High Speed Device (USB Full Speed Device compatible)
Supported OS	Windows 2000 and XP



Performance

Transfer Speed	Read: 480 Mb/s (max.) Write: 480 Mb/s (max.)
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Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. If desired, the user can select different settings, but in most cases monitor installation is automatic.

Caring for Your Monitor

-  **CAUTION:** Read and follow the [safety instructions](#) before cleaning the monitor.
-  **CAUTION:** Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

- To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- Use a lightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
- If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
- Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

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Attaching the Stand



1. Place the stand on a flat surface.
2. Fit the groove on the back of the monitor onto the 2 tabs of upper stand.
3. Lower the monitor so that the monitor mounting area snaps on or locks to stand.

Organizing Your Cables

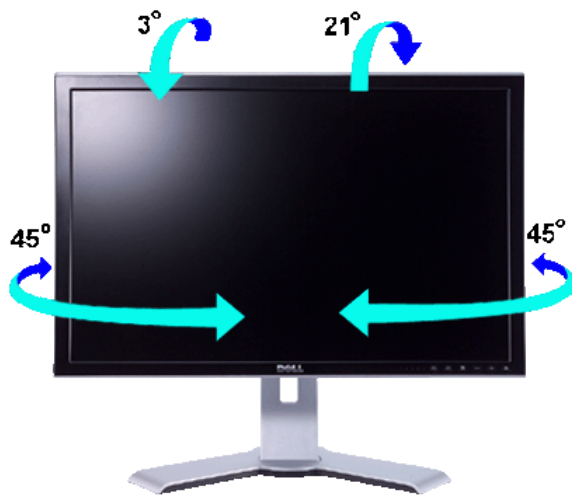



After attaching all necessary cables to your monitor and computer, (See [Connecting Your Monitor](#) for cable attachment.) use the Cable management hole to neatly organize all cables as shown above.

Using the Tilt, Swivel and Vertical Extension

Tilt/Swivel

With the built-in pedestal, you can tilt and/or swivel the monitor for the most comfortable viewing angle.



 **NOTE:** Stand is detached and extended when the monitor is shipped from the factory.

Vertical Extension

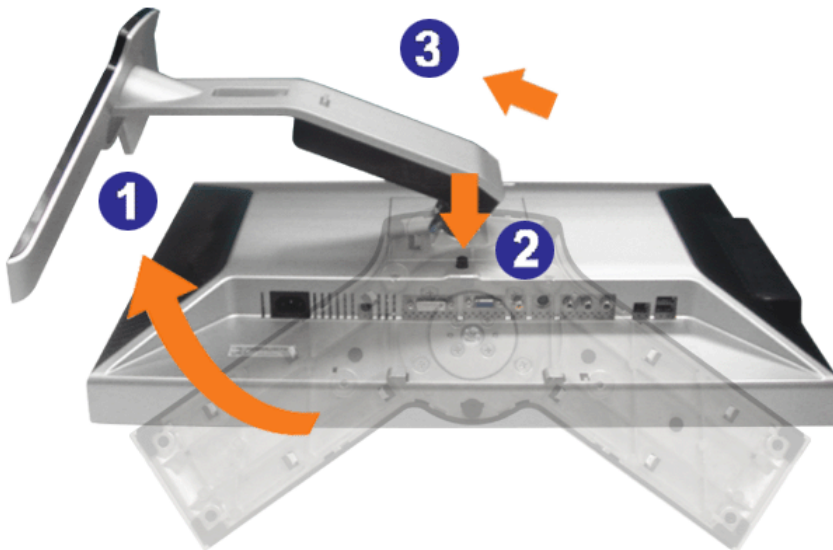
Stand extends vertically up to 100mm via the Lock down / release button.



- 🔍 **NOTE:** If locked in the down position, press the Lock down / release button on the bottom rear of stand. Lift the front panel up and extend the stand to the desired height.
 - ➔ **NOTICE:** Before relocating or moving the monitor to a different location, make sure that the stand is LOCKED DOWN. To lock it down, lower the height of the panel until it clicks and is locked into place.
-

Removing the Stand

After placing the monitor panel on a soft cloth or cushion, press and hold the Monitor Lock / Release Button, and then remove the stand.



- 🔍 **NOTE:** To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.
-

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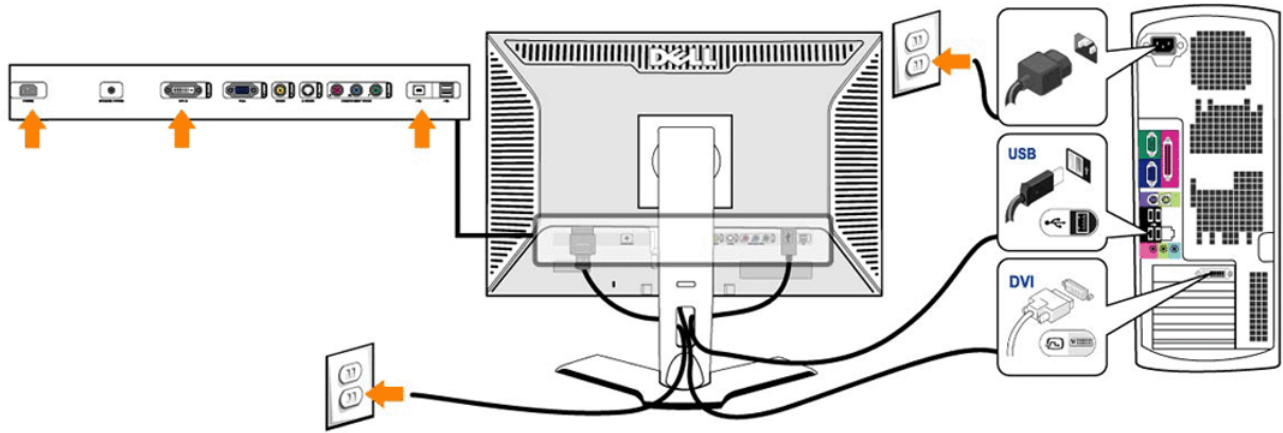
Setting Up Your Monitor

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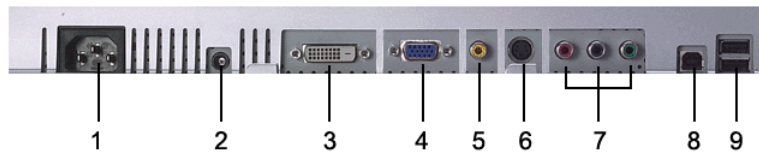
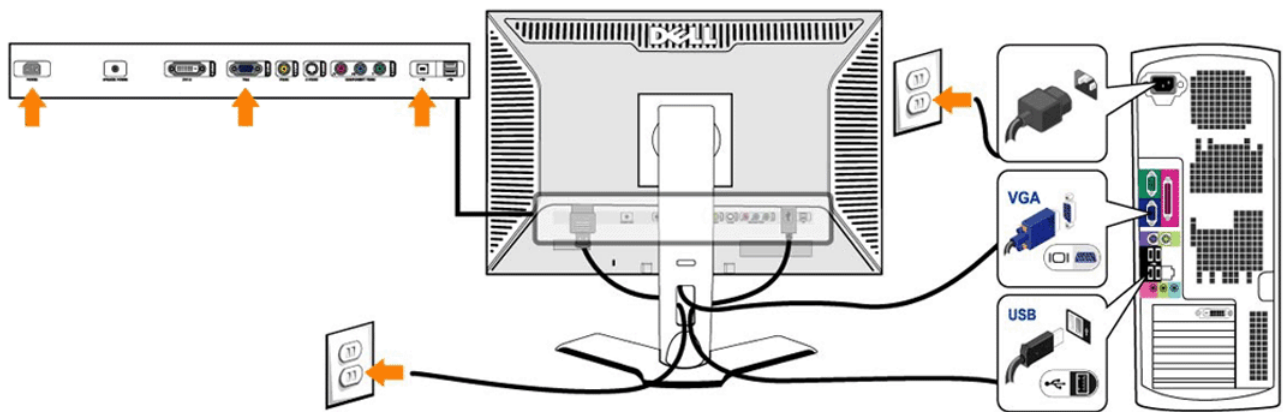
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Connecting Your Monitor

 **CAUTION:** Before you begin any of the procedures in this section, follow the [Safety Instructions](#).



or



- 1 AC power cord connector
- 2 DC power connector for Dell Soundbar
- 3 DVI connector
- 4 VGA connector
- 5 Composite video connector
- 6 S-Video connector
- 7 Component video connectors
- 8 USB upstream port
- 9 USB downstream ports

To connect your monitor to the computer perform the following steps/instructions.

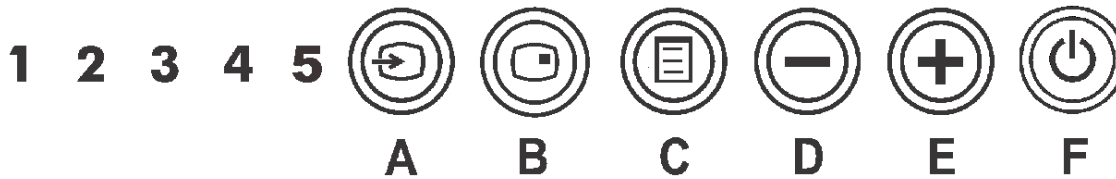
- Turn off your computer and disconnect the power cable.
- Connect either the white (digital DVI-D) or the blue (analog VGA) display connector cable to the corresponding video port on the back of your computer. Do not use both cables on the same computer. The only case in which both cables can be used is if they are connected to two different computers with appropriate video systems. (Graphics are for illustration only. System appearance may vary).
- Connect the upstream USB port (cable supplied) to an appropriate USB port on your computer .
- Connect USB peripherals to the downstream USB ports (rear or side) on the monitor. (See [rear](#) or [bottom](#) view for details.)
- Plug the power cables for your computer and monitor into a nearby outlet.
- Turn on the monitor and computer.
- If your monitor displays an image, installation is complete. If it does not display an image, see [Solving Problems](#).
- Use the cable holder on the monitor stand to neatly organize the cables.








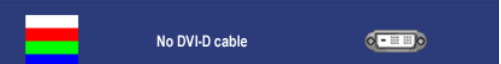
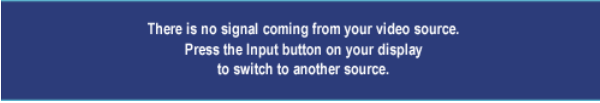
NOTE: If your computer does not support the DVI connector, you can leave the cable unconnected or remove it.


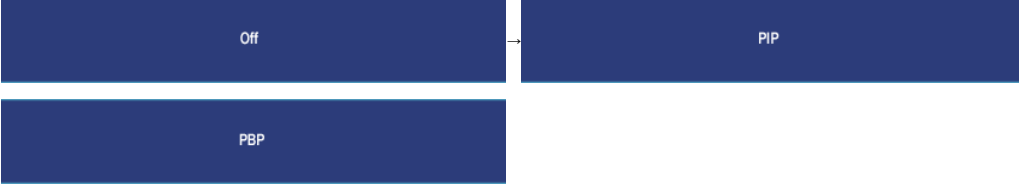



NOTE: For USB peripherals already connected to your computer, changing the USB connection to your monitor is not necessary.

Using the Front Panel Buttons

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they change.



A	 <p>Input Source Select</p>	<p>Use Input Source Select button to select between five different video signals that may be connected to your monitor.</p> <ol style="list-style-type: none"> 1. VGA input 2. DVI-D input 3. S- Video input 4. Composite video input 5. Component video input <p>As you cycle through the inputs you will see the following messages to indicate currently selected input source. It may take 1 or 2 seconds for the image to appear.</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  </div> <div style="text-align: center;"> <p>or</p>  </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;">  </div> <div style="text-align: center;"> <p>or</p>  </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;">  </div> </div> <p>If either VGA or DVI-D input is selected and both VGA and DVI-D cables are not connected, a floating dialog box as shown below appears.</p> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;">  </div> <div style="text-align: center;"> <p>or</p>  </div> </div> <p>If either S-Video or Composite input is selected and both cables are not connected or the video source is turned off, the screen does not have an image. If any button is pressed (except power button), the monitor displays the following message:</p> <div style="text-align: center; margin-top: 20px;">  </div>
B		<p>Use this button to activate PIP (Picture-in-Picture) / PBP (Picture-by-Picture) modes adjustment.</p> <p>Pressing this button continually cycles the monitor through the following modes : OFF-->PIP-->PBP. You will see the following messages corresponding to the mode selected.</p>

	 <p>PIP / PBP Select</p>	
C	 <p>OSD Menu / Select</p>	<p>The MENU button is used to launch the on-screen display(OSD) and select the OSD Menu. See Accessing the Menu System.</p>
D, E	 <p>Down (-) and Up (+)</p>	<p>Use these buttons for navigating and adjusting the slider-bar(decrease/increase ranges) controls in the OSD.</p>
F	 <p>Power button (with power light indicator)</p>	<p>The green LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode.</p> <p>The Power button turns the monitor on and off.</p>

Using the OSD

Accessing the Menu System

NOTE: If you change the settings and then either proceed to another menu, or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.

1. Push the MENU button to launch the OSD menu and display the main menu.

Main Menu for Analog (VGA) Input


























Or

Main Menu for non Analog (non VGA) Input



NOTE: AUTO ADJUST is only available when you are using the analog (VGA) connector.

2. Push the  and  buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the table for a complete list of all the options available for the monitor.
3. Push the MENU button once to activate the highlighted option.
4. Push  and  button to select the desired parameter.
5. Push MENU to enter the slide bar and then use the  and  buttons, according to the indicators on the menu, to make your changes.
6. Select the "back" option to return to the main menu or "exit" to exit the OSD menu.

Icon	Menu and Submenus	Description
	EXIT	Select to exit the main menu.
	BRIGHTNESS & CONTRAST	<p>This menu is to activate Brightness/Contrast adjustment.</p>  <p>Back Push  to go back to the main menu.</p> <p>Brightness Brightness adjusts the luminance of the backlight. Push the  button to increase brightness and push the  button to decrease brightness (min 0 ~ max 100).</p> <p>Contrast Adjust Brightness first, and then adjust Contrast only if further adjustment is necessary. Push the  button to increase contrast and push the  button to decrease contrast (min 0 ~ max 100). The Contrast function adjusts the degree of difference between darkness and lightness on the monitor screen.</p> <p>Exit Menu Push  to exit the OSD main menu.</p> <p> NOTE: When using DVI source, the contrast adjustment is not available.</p>
	AUTO ADJUST	<p>Even though your computer recognizes your monitor on startup, the Auto Adjustment function optimizes the display settings for use with your particular setup.</p>  <p> NOTE: In most cases, Auto Adjust produces the best image for your configuration.</p> <p> NOTE: AUTO ADJUST option is only available when you are using the analog (VGA) connector.</p>
	INPUT SOURCE	<p>The INPUT SOURCE menu is to select between different video signals that may be connected to your monitor.</p>  <p>Back Push  to go back to the main menu.</p>



To achieve the different color domain for PC RGB and HD YPbPr (HD YPbPr is suitable for HD video playback over DVI. PC RGB is suitable for normal PC graphics display over DVI.).

Color Reset

This feature can make color shift of video image to green or purple. This is used to adjust for desired flesh tone color. Use or to adjust the hue from '0' to '100'.

Exit Menu

makes video image shade into greenish

makes video image shade into purplish

NOTE: Hue adjustment only available for video input.

This feature can adjust the color saturation of the video image. Use or to adjust the saturation from '0' to '100'.

makes video image looks more monochrome

makes video image looks more colorful

NOTE: Saturation adjustment only available for video input.

Return your monitor color settings to those that were set at the time of manufacture.

Push to exit the OSD main menu.

































IMAGE MODES

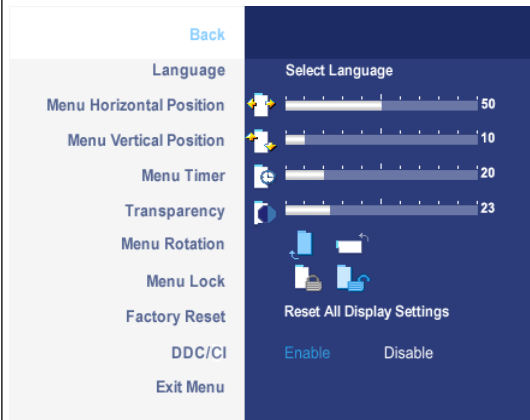
There are 3 image modes for different usage.

Image mode submenu for VGA/DVI-D input

Image mode submenu for Video input

<p> Desktop Mode</p> <p> Multimedia Mode</p> <p> Gaming Mode</p> <p> Theater Mode</p> <p> Sports Mode</p> <p> Nature Mode</p> <p> Exit Menu</p>	<p>Back</p> <p>VGA/DVI-D input</p> <p>Desktop Mode</p> <p>Multimedia Mode</p> <p>Gaming Mode</p> <p>Video Input</p> <p>Theater Mode</p> <p>Sports Mode</p> <p>Nature Mode</p> <p>Exit Menu</p>	<div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; padding: 5px; background-color: #1a3d54; color: white;"> <p style="text-align: center; color: #4a90e2;">Back</p> <p style="text-align: center;">Mode Select</p> <p style="text-align: center;">Desktop Mode</p> <p style="text-align: center;">Multimedia Mode</p> <p style="text-align: center;">Gaming Mode</p> <p style="text-align: center; color: #4a90e2;">Exit Menu</p> </div> <p style="text-align: center;">or</p> <div style="border: 1px solid black; padding: 5px; background-color: #1a3d54; color: white;"> <p style="text-align: center; color: #4a90e2;">Back</p> <p style="text-align: center;">Mode Select</p> <p style="text-align: center;">Theater Mode</p> <p style="text-align: center;">Sports Mode</p> <p style="text-align: center;">Nature Mode</p> <p style="text-align: center; color: #4a90e2;">Exit Menu</p> </div> </div> <p> NOTE: Image modes are different between the VGA/DVI-D and Video inputs</p> <p>Push  to go back to the main menu.</p> <p>Mode suitable for desktop applications.</p> <p>Mode for multimedia applications, eg video playback.</p> <p>Mode suitable for gaming applications.</p> <p>Mode suitable for movie playback.</p> <p>Mode suitable for sports scenes.</p> <p>Mode suitable for nature scenes.</p> <p>Push  to exit the OSD main menu.</p>
<p> DISPLAY SETTINGS</p>	<p>Back</p> <p>Wide Mode</p> <p>H Position</p> <p>V Position</p> <p>Sharpness</p> <p>Zoom</p> <p>Horizontal Pan</p> <p>Vertical Pan</p> <p>Pixel Clock</p> <p>Phase</p> <p>Audio Options</p> <p>Display Info</p> <p>Display Reset</p> <p>Exit Menu</p>	<div style="border: 1px solid black; padding: 5px; background-color: #1a3d54; color: white;"> <p style="text-align: center; color: #4a90e2;">Back</p> <p style="text-align: center;">Wide Mode 1:1 Aspect Fill</p> <p>H Position   50</p> <p>V Position   50</p> <p>Sharpness   25</p> <p style="color: #4a90e2;">Zoom   10</p> <p>Horizontal Pan   50</p> <p>Vertical Pan   50</p> <p>Pixel Clock   50</p> <p>Phase   74</p> <p>Audio Options On during Power Save? YES NO</p> <p>Display Info Display Monitor Information</p> <p>Display Reset Reset to Default Display Settings</p> <p style="text-align: center; color: #4a90e2;">Exit Menu</p> </div> <p>Back Push  to go back to the main menu.</p> <p>Wide Mode Adjust the image ratio as 1:1, aspect or full screen.</p>

<p>H Position</p> <p>V Position</p> <p>Sharpness</p> <p>Zoom</p> <p>Horizontal Pan Vertical Pan</p> <p>Pixel Clock</p> <p>Phase</p> <p>Audio Option</p> <p>Display Info</p> <p>Display Reset</p> <p>Exit Menu</p>	<p> NOTE: Wide Mode adjustment is not required at optimal preset resolution 1920 x 1200.</p> <p>Use the  and  buttons to adjust image left and right. Minimum is '0' (-). Maximum is '100' (+).</p> <p>Use the  and  buttons to adjust image up and down. Minimum is '0' (-). Maximum is '100' (+).</p> <p>This feature can make the image look sharper or softer. Use  or  to adjust the sharpness from '0' to '100'.</p> <p>Use the Zoom function to zoom in to specific area of interest.</p> <p>Using the  and  keys to zoom in and out.</p> <p>After zooming in, the horizontal and vertical pan function allows you to pan the enlarged image left/right and up/down respectively. Use the  and  buttons to adjust image left and right. Minimum is '0' (-). Maximum is '100' (+). Use the  and  buttons to adjust image up and down. Minimum is '0' (-). Maximum is '100' (+).</p> <p>The Phase and Pixel Clock adjustments allow you to adjust your monitor to your preference. These settings are accessed through the main OSD menu, by selecting 'Image Settings'. Use the  and  buttons to adjust for best image quality.</p> <p>If satisfactory results are not obtained using the Phase adjustment, use the Pixel Clock (coarse) adjustment and then use Phase (fine), again.</p> <p> NOTE: Pixel Clock and Phase Adjustments are only available for "VGA" input.</p> <p>To turn on or off Audio Power during Power Save mode.</p> <p>All the settings related to this monitor.</p> <p>Reset the image to the original factory setting.</p> <p>Push  to exit the OSD main menu.</p>
 <p>MENU SETTINGS</p>	



- Back**
Push to go back to the main menu.
- Language**
Language option to set the OSD display to one of five languages (English, Espanol, Francais, Deutsch, Japanese).
- Menu Horizontal Position**
 and buttons move OSD left and right.
- Menu Vertical Position**
 and buttons move OSD up and down.
- Menu Timer**
OSD Hold Time: Sets the length of time the OSD will remain active after the last time you pressed a button.
Use the and buttons to adjust the slider in 5 second increments, from 5 to 60 seconds.
- Transparency**
This function is used to adjust the OSD background from opaque to transparent.
- Menu Rotation**
Rotates the OSD by 90 degrees counter-clockwise. You can adjust according to your Display Rotation.
- Menu Lock**
Controls user access to adjustments. When 'Yes' (+) is selected, no user adjustments are allowed. All buttons are locked except the menu button.
NOTE: When the OSD is locked, pressing the menu button will take the user directly to the OSD settings menu, with 'OSD Lock' pre-selected on entry. Select No(-) to unlock and allow user access to all applicable settings.
- Factory Reset**
Reset all OSD settings to the factory preset values.
- DDC/CI**
DDC/CI (Display Data Channel/Command Interface) allows your monitor parameters (brightness, color balance etc) to be adjustable via software on your PC. You can disable this feature by selecting "Disable".
Enable this feature for best user experience and optimum performance of your monitor.

The function of adjusting display settings using PC applications will be disabled.
Do you want to disable DDC/CI? No Yes
- Exit Menu**
Push to exit the OSD main menu.

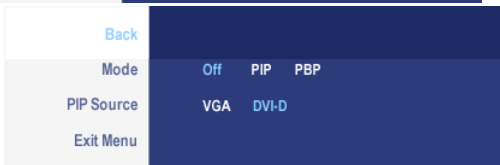
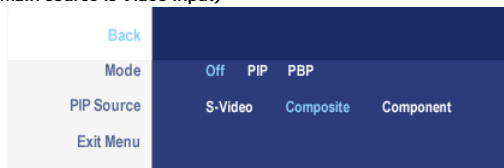


PIP SETTINGS

This function brings up a window displaying image from another input source.

PIP/PBP submenu when PIP/PBP OFF (main source is VGA/DVI-D input)

PIP/PBP submenu when PIP/PBP OFF



or

PIP/PBP submenu when PIP/PBP ON (main source is VGA/DVI-D input)

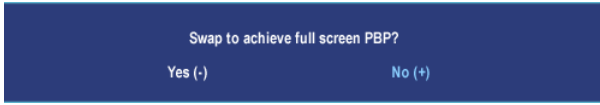
PIP/PBP submenu when PIP/PBP ON

<p>Back</p> <p>Mode</p> <p>When PIP/PBP activated</p> <p>PIP/PBP Source</p>	
<p>PIP Position</p>	
<p>PIP Size</p>	<p>or</p> <p> NOTE: When using DVI source, the contrast adjustment is not available.</p>
<p>PIP/PBP Contrast</p>	<p>Push to go back to the main menu.</p>
<p>PIP/PBP Hue/Tint</p>	<p>There is two modes: PIP (Picture in Picture) and PBP (Picture By Picture) Use and to browse and to select "Off", "PIP" or "PBP".</p>
<p>PIP/PBP Saturation</p>	<p>When PIP/PBP is activated, select "Swap" to exchange the input source for the main screen and PIP/PBP window.</p>
<p>Exit Menu</p>	<p>Select an input signal for PIP/PBP. (VGA/DVI/S-Video/Composite/Component) Use and to browse and to select.</p>
<p></p>	<p>Select PIP window position. Use and to browse and to select.</p>
<p></p>	<p>Select PIP window size. Use and to browse and to select.</p>
<p></p>	<p>Adjust the contrast level of the picture in PIP/PBP Mode. reduce the contrast increases the contrast</p>
<p></p>	<p>This function shifts the color of PIP/PBP image to green or purple. This is used to adjust for desired flesh tone color. shifts image color towards green shifts image color towards purple</p>
<p></p>	<p>Adjust the color saturation of PIP/PBP image. makes the image look more monochrome makes the image look more colorful</p>
<p></p>	<p>Push to exit the OSD main menu.</p>

OSD Warning Messages

Your monitor will prompt you to achieve the best performance when you select PBP. You may see the following messages under certain combinations of input sources in PBP mode.

or



When the monitor does not support a particular resolution mode you will see the following message :

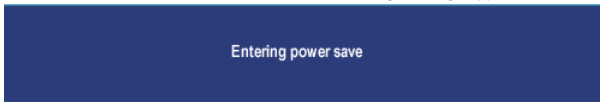


This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See [Monitor Specifications](#) for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1920 X 1200.

You will see the following message before the DDC/CI function is disabled.

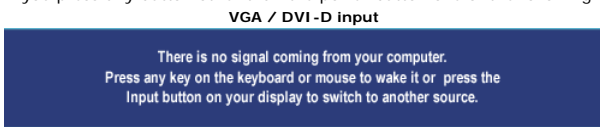


When monitor enters Power Save mode, the following message appears :

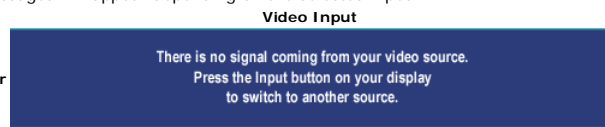


Activate the computer and wake up the monitor to gain access to the OSD

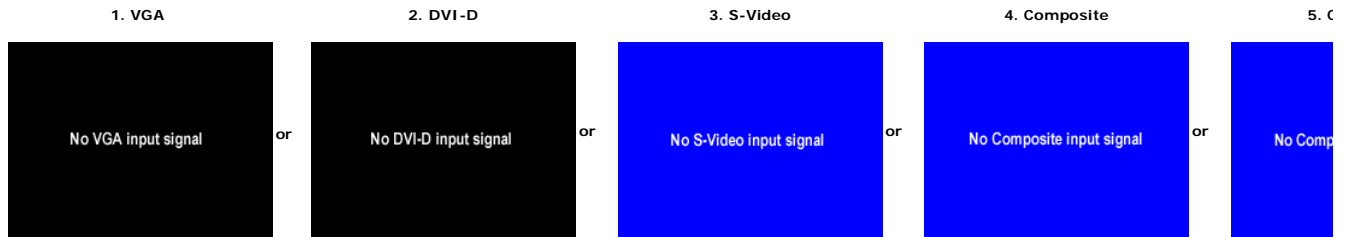
If you press any button other than the power button one of the following messages will appear depending on the selected input:



or



In PIP mode, when the monitor does not sense the selected second signal input, one of the following messages will appear depending upon the selected input as long as the OSD screen is closed.



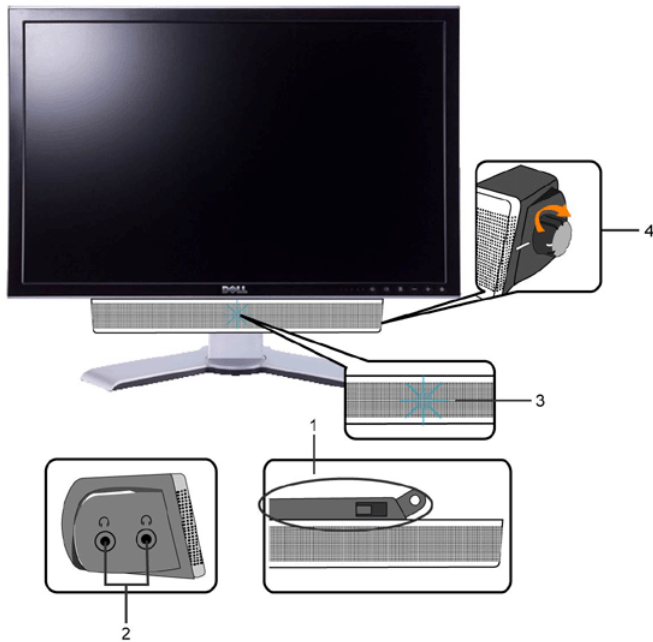
If either VGA or DVI-D input is selected and both VGA and DVI-D cables are not connected, a floating dialog box as shown below appears.



- NOTE:** When the cable is connected back to the input of the monitor, any active PIP/PBP window will disappear. Please enter PIP/PBP submenu to bring back the PIP/PBP window.
- NOTE:** The PIP/PBP functions can bring up a picture from a second image source. Thus you can watch images from 1 PC source (D-Sub or DVI) and 1 Video Source (Composite or Component). However, these functions will not allow for 2 PC sources or 2 Video sources to perform PIP/PBP.

See [Solving Problems](#) for more information.

Using the Dell Soundbar (Optional)



1. Attach mechanism
2. Headphone connectors
3. Power indicator
4. Power/Volume control

Soundbar Attachment to the Monitor



NOTE: Soundbar Power Connector - 12V DC output is for optional Dell Soundbar only.

NOTICE: DO NOT USE WITH ANY DEVICE OTHER THAN DELL Soundbar.

1. Working from the rear of the monitor, attach Soundbar by aligning the two slots with the two tabs along the bottom rear of the monitor.
2. Slide the Soundbar to the left until it snaps into place.
3. Connect the Soundbar with the DC power connector.
4. Insert the mini stereo plug from the rear of the Soundbar into the computer's audio output jack.

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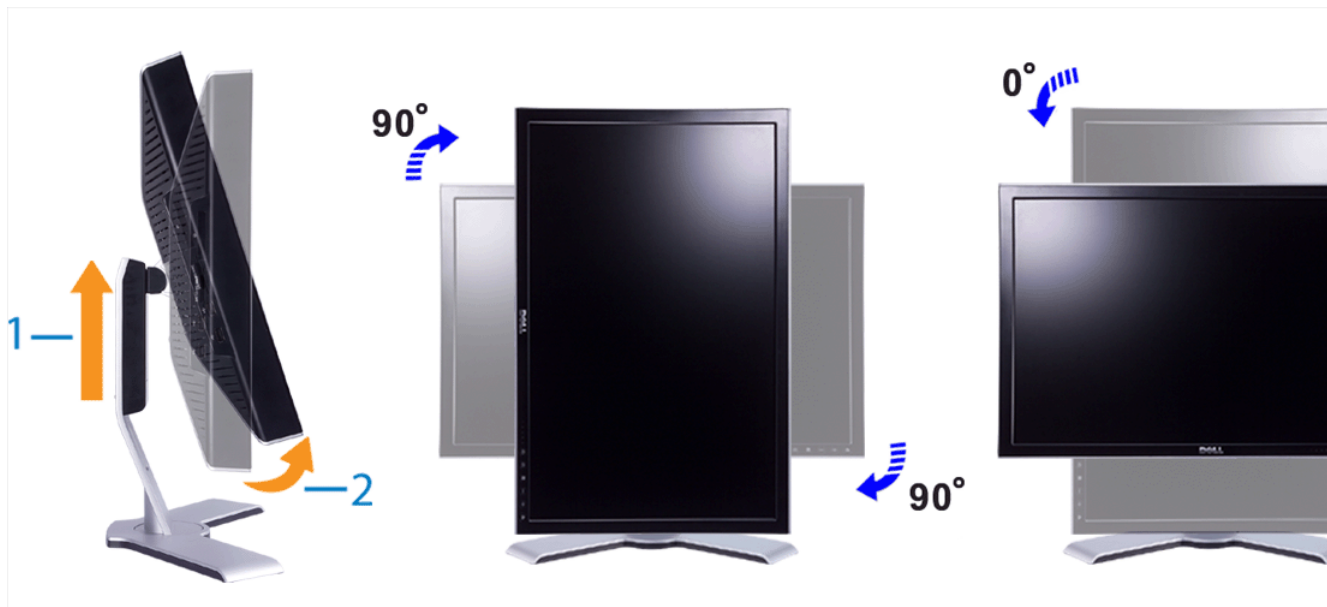
Rotating Your Monitor


Dell 2407WFP Flat Panel Monitor


- [Changing the Rotation of Your Monitor](#)
- [Rotating Your Operating System](#)

Changing the Rotation of Your Monitor

Before you rotate the monitor, your monitor should be fully vertically extended ([Vertical Extension](#)) and fully tilted ([Tilt](#)) up to avoid hitting the bottom edge of the monitor.




 **NOTE:** To take advantage of the "Display Rotation" function (Landscape versus Portrait view) an updated graphics driver is required for your Dell™ Computer not included with this monitor. Please download the graphics driver from support.dell.com and refer to the "download" section for "Video Drivers" for latest driver updates.


 **NOTE:** When in "Portrait View Mode", you may experience performance degradation in graphic-intensive applications (3D Gaming etc.)

Rotating Your Operating System

After you have rotated your monitor, you need to complete the procedure below to rotate your operating system.

 **NOTE:** If you are using the monitor with a non-Dell computer, you need to go to the graphics driver website or your computer manufacturer website for information on rotating your operating system.

1. Right-click on the desktop and click **Properties**.
2. Select the **Settings** tab and click **Advanced**.
3. If you have ATI, select the **Rotation** tab and set the preferred rotation.
If you have nVidia, click the **nVidia** tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.
If you have Intel, select the **Intel** graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.

 **NOTE:** If you do not see the rotation option or it is not working correctly, go to support.dell.com and download the latest driver for your graphics card.

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Solving Problems

Dell 2407WFP Flat Panel Monitor

- [● Monitor Specific Troubleshooting](#)
- [● Common Problems](#)
- [● Video Problems](#)
- [● Product Specific Problems](#)
- [● Universal Serial Bus \(USB\) Specific Problems](#)
- [● Dell™ Soundbar \(Optional\) Troubleshooting](#)
- [● Card Reader Troubleshooting](#)

 **CAUTION:** Before you begin any of the procedures in this section, follow the [Safety Instructions](#).

Monitor Specific Troubleshooting

Self-Test Feature Check

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:


1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both Digital (white connector) and the Analog (blue connector) cables from the back of computer.
3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.






4. This box also appears during normal system operation if the video cable becomes disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system, because your monitor is functioning properly.

 **NOTE:** Self test feature check is not available for S-Video, Composite and Component video modes.

Common Problems


The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture	<ul style="list-style-type: none"> Check connection integrity at both ends of the video cable Electric outlet verification Ensure power button depressed fully
No Video/ Power LED on	No picture or no brightness	<ul style="list-style-type: none"> Increase brightness & contrast controls via OSD Perform monitor self-test feature check Check for bent or broken pins
Poor Focus	Picture is fuzzy, blurry or ghosting	<ul style="list-style-type: none"> Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Eliminate video extension cables Perform monitor reset Lower video resolution or increase font size
Shaky/Jittery Video	Wavy picture or fine movement	<ul style="list-style-type: none"> Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Perform monitor reset Check environmental factors Relocate and test in another room
Missing Pixels	LCD screen has spots	<ul style="list-style-type: none"> Cycle power on-off These are pixels that are permanently off and is a natural defect that occurs in LCD technology
Stuck-on Pixels	LCD screen has bright spots	<ul style="list-style-type: none"> Cycle power on-off These are pixels that are permanently on and is a natural defect that occurs in LCD technology
Brightness Problems	Picture too dim or too bright	<ul style="list-style-type: none"> Perform monitor reset on "Factory Reset" Auto Adjust via OSD Adjust brightness & contrast controls via OSD <p> NOTE: When using '2: DVI-D', the contrast adjustment is not available.</p>
Geometric Distortion	Screen not centered correctly	<ul style="list-style-type: none"> Perform monitor reset on "Display Reset" Auto Adjust via OSD Adjust brightness & contrast controls via OSD Ensure monitor is in proper video mode <p> NOTE: When using '2: DVI-D', the positioning adjustments are not available.</p>
Horizontal/Vertical Lines	Screen has one or more lines	<ul style="list-style-type: none"> Perform monitor reset on "Display Reset" Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Perform monitor self-test feature check and determine if these lines are also in self-test mode Check for bent or broken pins <p> NOTE: When using '2: DVI-D', the Pixel Clock and Phase adjustments are not available.</p>
Sync Problems	Screen is scrambled or appears torn	<ul style="list-style-type: none"> Perform monitor reset on "Display Reset" Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode Check for bent or broken pins Boot up in the "safe mode"
LCD Scratched	Screen has scratches or smudges	<ul style="list-style-type: none"> Turn monitor off and clean the screen For cleaning instruction, see Caring for Your Monitor.
Safety Related Issues	Visible signs of smoke or sparks	<ul style="list-style-type: none"> Do not perform any troubleshooting steps Monitor needs to be replaced
Intermittent Problems	Monitor malfunctions on & off	<ul style="list-style-type: none"> Ensure monitor is in proper video mode Ensure video cable connection to computer and to the flat panel is secure Perform monitor reset on "Factory Reset" Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode
Missing Color	Picture missing color	<ul style="list-style-type: none"> Perform monitor self-test feature check Check connection integrity at both end of the video cable Check for bent or broken pins
Wrong Color	Picture color not good	<ul style="list-style-type: none"> Change the color to "PC Custom Color" or "MAC Custom Color" Adjust R/G/B value of "PC Custom Color" or "MAC Custom Color"

		<ul style="list-style-type: none"> • Change the Color Format to "PC RGB" or "YPbPr" (for Video/DVI-HD inputs)
Image retention from a static image left on the monitor for a long period of time	Faint shadow from the static image displayed appears on the screen	<ul style="list-style-type: none"> • Use the Power Management feature to turn off the monitor at all times when not in use • Alternatively, use a dynamically changing screensaver


Video Problems

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video	No signal indicator is displayed	<ul style="list-style-type: none"> • Check Video Input Selection <ul style="list-style-type: none"> ○ Composite: Yellow colored RCA jack ○ S-Video: Typically a round 4 pin jack ○ Component: Red, Blue, Green colored RCA jacks
Low Quality DVD playback	Picture not crisp and some color distortion	<ul style="list-style-type: none"> • Check DVD connection <ul style="list-style-type: none"> ○ Composite gives good picture ○ S-Video gives better picture ○ Component: Red, Blue, Green colored RCA jacks
Blinking Video	Video is blinking or discontinuous	<ul style="list-style-type: none"> • Check DVD connection <ul style="list-style-type: none"> ○ Composite gives good picture ○ S-Video gives better picture ○ Component: Red, Blue, Green colored RCA jacks • Check if DVD player is HDCP compliant. <ul style="list-style-type: none"> ○ Some non-compliant players may exhibit blinking video and others will display a raster screen.

 **NOTE:** When choosing S-Video, Composite or Component video, [Auto Adjust](#) function is not available.

Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	<ul style="list-style-type: none"> • Perform monitor reset on "Factory Reset"
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	<ul style="list-style-type: none"> • Turn the monitor off and unplug the power cord and then plug back and power on
The monitor will not go into power saving mode.	No picture, the LED light is green. When press <input type="checkbox"/> + <input type="checkbox"/> , <input type="checkbox"/> - <input type="checkbox"/> or <input type="checkbox"/> Menu <input type="checkbox"/> key, the message <input type="checkbox"/> No S-Video input signal <input type="checkbox"/> , <input type="checkbox"/> No Composite input signal <input type="checkbox"/> or <input type="checkbox"/> No Component input signal <input type="checkbox"/> will appear.	<ul style="list-style-type: none"> • Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set Audio to <input type="checkbox"/> off <input type="checkbox"/> state.
No Input Signal when user controls pressed	No picture, the LED light is green. When press <input type="checkbox"/> + <input type="checkbox"/> , <input type="checkbox"/> - <input type="checkbox"/> or <input type="checkbox"/> Menu <input type="checkbox"/> key, the message <input type="checkbox"/> No S-Video input signal <input type="checkbox"/> , <input type="checkbox"/> No Composite input signal <input type="checkbox"/> or <input type="checkbox"/> No Component input signal <input type="checkbox"/> will appear.	<ul style="list-style-type: none"> • Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard. • Check to make sure Video Source to S-Video, Composite or Component is powered and playing video media. • Check whether the signal cable is plugged in and seated properly. Re-plug the signal cable if necessary. • Re-boot the computer or video player.
The monitor will not fill the entire screen.	The picture can't fill the height or width of the screen.	<ul style="list-style-type: none"> • Due to the non-standard formats of DVDs, the monitor may not show the full screen pictures.

 **NOTE:** When choosing DVI-D mode, [Auto Adjust](#) function is not available.

Universal Serial Bus (USB) Specific Problems


SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
USB interface is not working	USB peripherals are not working	<ul style="list-style-type: none"> • Check that your monitor is powered ON. • Reconnect the upstream cable to your computer. • Reconnect the USB peripherals (downstream connector). • Switch off and then turn on the monitor again. • Reboot the computer.
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not at all.	<ul style="list-style-type: none"> • Check that your computer is USB 2.0 capable. • Verify USB 2.0 source on your computer. • Reconnect the upstream cable to your computer. • Reconnect the USB peripherals (downstream connector). • Reboot the computer.

Dell™ Soundbar (Optional) Troubleshooting

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Sound	No power to Soundbar - the power indicator is off. (built-in DC power supply. i.e. 2407WFP)	<ul style="list-style-type: none"> • Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (green LED) on the front of the Soundbar is illuminated. • Confirm that the power cable from the Soundbar is plugged into the monitor. • Confirm that the monitor has power. • If the monitor has no power, see Monitor Specific Troubleshooting for monitor common problem.
No Sound	Soundbar has power - power indicator is on.	<ul style="list-style-type: none"> • Plug the audio line-in cable into the computer's audio out jack. • Set all Windows volume controls to their maximum. • Play some audio content on the computer (i.e. audio CD, or MP3). • Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. • Clean and reseal the audio line-in plug. • Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Computer's sound card is used as the audio source.	<ul style="list-style-type: none"> • Clear any obstructions between the Soundbar and the user. • Confirm that the audio line-in plug is completely inserted into the jack of the sound card. • Set all Windows volume controls to their midpoints. • Decrease the volume of the audio application. • Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. • Clean and reseal the audio line-in plug. • Troubleshoot the computer's sound card. • Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Other audio source is used.	<ul style="list-style-type: none"> • Clear any obstructions between the Soundbar and the user. • Confirm that the audio line-in plug is completely inserted into the jack of the audio source. • Decrease the volume of the audio source. • Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. • Clean and reseal the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar	<ul style="list-style-type: none"> • Clear any obstructions between the Soundbar and the user. • Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. • Set all Windows audio balance controls (L-R) to their midpoints. • Clean and reseal the audio line-in plug. • Troubleshoot the computer's sound card. • Test the Soundbar using another audio source (i.e. portable CD player).

		player).
Low Volume	Volume is too low.	<ul style="list-style-type: none"> • Clear any obstructions between the Soundbar and the user. • Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. • Set all Windows volume controls to their maximum. • Increase the volume of the audio application. • Test the Soundbar using another audio source (i.e. portable CD player).

Card Reader Troubleshooting

 **NOTICE:** Do not remove the device while reading or writing media. Doing so may cause loss of data or malfunction in the media.

Problem	Cause	Solution
Drive letter is not assigned. (Windows XP only)	Conflict with network drive letter.	<p>A. Right-click My Computer on the desktop, and then click Manage. Under Computer Management, click Desk Management.</p> <p>B. In the list of drives in the right panel, right-click Removable Device and then click Change Drive Letter and Paths.</p> <p>C. Click Change, and in the drop-down box, specify a drive letter for the Removable Device, choosing one that is not assigned to the mapped network drives.</p> <p>D. Click OK, and then click OK again</p>
Drive letter is assigned, but the media is not accessible	The media needs reformatting.	Right-click the drive in Explorer and choose Format from the resulting menu.
The media has been ejected during writing or erasing.	<p>Displays the error message, "Error copying file or folder."</p> <p>Displays the error message, "Cannot write folder (folder name) or file (file name)," during writing, or, "Cannot remove folder (folder name) or file(file name),". While erasing, you cannot write or erase in the same folder or file name.</p>	<p>Reinsert the media and write or erase again.</p> <p>Format the media for writing or erasing the same folder or file name.</p>
Despite the disappearance of the pop-up window, the media has been ejected while the LED was blinking.	Although the pop-up window disappears during writing, if you eject your media while the LED is still blinking, then you cannot complete your action on the media.	Format the media for writing or erasing the same folder or file name.
Cannot format or write on the media.	Write protect switch is enabled.	Verify that the write-protect switch of the media is unlocked.

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Appendix

Dell™ 2407WFP Flat Panel Monitor

- [FCC Identification Information](#)
- [Safety Instructions](#)
- [Contacting Dell](#)
- [Your Monitor Setup Guide](#)


FCC Identification Information

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

 **NOTICE:** The FCC regulations provide that changes or modifications not expressly approved by Dell™ Inc. could void your authority to operate this equipment.


These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the system with respect to the receiver.
- Move the system away from the receiver.
- Plug the system into a different outlet so that the system and the receiver are on different branch circuits.


If necessary, consult a representative of Dell™ Inc. or an experienced radio/television technician for additional suggestions.

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- Product name: Dell™ 2407WFP
- Model number: Dell™ 2407WFPb
- Company name:
Dell Inc.
Worldwide Regulatory Compliance & Environmental Affairs
One Dell Way
Round Rock, Texas 78682 USA
512-338-4400

 **NOTE:** For Further regulatory information, see your *Product Information Guide*.

CAUTION: Safety Instructions

 **CAUTION:** Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.


Read and follow these instructions when connecting and using your computer monitor:

- To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:
 - 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60 hertz (Hz)), and Taiwan.

- o 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.

- Always be sure that your monitor is electrically rated to operate with the AC power available in your location.

NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltage according to the ranges defined in the "Electrical Specifications" section in the User's Guide.


- Do not store or use the monitor in locations that are exposed to heat, direct sunlight, or extreme cold.
- Avoid moving the monitor between locations with large temperature differences.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Do not store or use the monitor in locations exposed to high humidity or dusty environment.
- Do not allow water or other liquids to spill on or into the monitor.
- Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock.
- To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case.
- Never use your monitor if the power cable has been damaged. Ensure that nothing rests on your computer's cables and that the cables are not located where they can be stepped on or tripped over.
- Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.
- Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.
- Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.
- Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.
- Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply.
- Locate your monitor near an easily accessible electric outlet.
- If your monitor does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
- Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.
- High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources of heat.
- Unplug the monitor when it is going to be left unused for an extended period of time.
- Unplug your monitor from the electric outlet before any service is performed.
-  LAMP(S) INSIDE THIS PRODUCT CONTAIN(S) MERCURY AND MUST BE RECYCLED OR DISPOSED OFF ACCORDING TO LOCAL, STATE OR FEDERAL LAWS. FOR MORE INFORMATION, GO TO WWW.DELL.COM/HG OR CONTACT THE ELECTRONIC INDUSTRIES ALLIANCE AT WWW.EIAE.ORG.


Contacting Dell

To contact Dell electronically, you can access the following websites:


- www.dell.com
- support.dell.com (technical support)

For specific web addresses for your country, find the appropriate country section in the table below.

 **NOTE:** Toll-free numbers are for use within the country for which they are listed.

 **NOTE:** In certain countries, support specific to Dell™ XPS™ computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

 **NOTE:** The contact information provided was deemed correct at the time that this document went to print and is subject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers

Anguilla	Website: www.dell.com.ai	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 800-335-0031
Antigua and Barbuda	Website: www.dell.com.ag	
	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-805-5924
Aomen	Technical Support (Dell™ Dimension™, Dell Inspiron™, Dell Optiplex™, Dell Latitude™, and Dell Precision™)	0800-105
	Technical Support (servers and storage)	0800-105
Argentina (Buenos Aires) International Access Code: 00 Country Code: 54 City Code: 11	Website: www.dell.com.ar	
	E-mail: la-techsupport@dell.com	
	E-mail: us_latin_services@dell.com	
	E-mail for desktop and portable computers: la-techsupport@dell.com	
	E-mail for servers and EMC storage products: la_enterprise@dell.com	
	Customer Care	toll-free: 0-800-444-0730
	Tech Support	toll-free: 800-222-0154
	Tech Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355
Aruba	Website: www.dell.com.aw	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 800-1578
Australia (Sydney) International Access Code: 0011 Country Code: 61 City Code: 2	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
	General Support	13DELL-133355
Austria International Access Code: 900 Country Code: 43 City Code: 1	Website: support.euro.dell.com	
	E-mail: tech_support_central_europe@dell.com	
	Home/Small Business Sales	0820 240 530 00
	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	<u>Support for XPS</u>	0820 240 530 81
	Home/Small Business Support for all other Dell computers	0820 240 530
	Preferred Accounts/Corporate Support	0820 240 530 17
Switchboard	0820 240 530 00	
Bahamas	Website: www.dell.com.bs	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-874-3038
Barbados	Website: www.dell.com/bb	
	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-534-3142
Belgium (Brussels)	Website: support.euro.dell.com	
	Technical Support for XPS	02 481 92 96
	Technical Support for all other Dell computers	02 481 92 88

International Access Code: 00 Country Code: 32 City Code: 2	Technical Support Fax	02 481 92 95
	Customer Care	02 713 15
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	Website: www.dell.com/bm	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free 1-877-890-07754
Bolivia	Website: www.dell.com/bo	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-10-0238
Brazil International Access Code: 00 Country Code: 55 City Code: 51	Website: www.dell.com/br	
	E-mail: BRmailto:la-techsupport@dell.com	
	Customer Support and Tech Support	0800 90 3355
	Technical Support Fax	51 2104 5470
	Customer Care Fax	51 2104 5480
	Sales	0800 722 3498
British Virgin Islands	General Support	toll-free: 1-866-278-6820
Brunei Country Code: 673	Technical Support (Penang , Malaysia)	604 633 4966
	Customer Care (Penang , Malaysia)	604 633
	Transaction Sales (Penang , Malaysia)	604 633 4955
Canada (North York , Ontario) International Access Code: 011	Online Order Status: www.dell.ca/ostatus	
	AutoTech (automated Hardware and Warranty)	toll-free: 1-800-247-9362
	Customer Service (Home Sales/Small Business)	toll-free: 1-800-847-4096
	Customer Service (med./large business, government)	toll-free: 1-800-326-9463
	Customer Service (printer, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Support (Home Sales/Small Business)	toll-free: 1-800-906-3355
	Hardware Warranty Support (med./large bus., government)	toll-free: 1-800-387-5757
	Hardware Warrantu Support (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
Cayman Islands	E-mail: la-techsupport@dell.com	
Technical Support	1-877-261-0242	
Chile (Santiago) Country Code: 56 City Code: 2	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	Sales and Customer Support	toll-free: 1230-020-4823
	Technical Support (CTC)	toll-free: 800730222
	Technical Support (ENTEL)	toll-free: 1230-020-3762
	Technical Support website: support.dell.com.cn	
	Technical Support E-mail: cn_support@dell.com	
	Customer Care E-mail: customer_cn@dell.com	

China (Xiamen) Country Code: 86 City Code: 592	Technical Support Fax	592 818 1350
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2969
	Technical Support (OptiPlex™, Latitude™, and Dell Precision™)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060
	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-915 -5704
Costa Rica	Website: www.dell.com/cr	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll free: 800-012-0232
Czech Republic (Prague) International Access Code: 00 Country Code: 420	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
	Technical Support	22537 2727
	Customer Care	22537 2707
	Fax	22537 2714
	Technical Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen) International Access Code: 00 Country Code: 45	Website: support.euro.dell.com	
	Technical Support for XPS	7010 0074
	Technical Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200

	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	Website: www.dell.com/dm	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: www.dell.com/do	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll free: 1-888-156-1834 or toll free: 1-888-156-1584
Ecuador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support (calling from Quito)	toll-free: 999-119 - 877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119 -877-655-3355
El Salvador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	Technical Support (Telephonica)	toll free: 8006170
Finland (Helsinki) International Access Code: 990 Country Code: 358 City Code: 9	Website: support.euro.dell.com	
	E-mail: fi_support@dell.com	
	Technical Support	0207 533 555
	Customer Care	0207 533 538
	Switchboard	0207 533 533
	Sales under 500 employees	0207 533 540
	Fax	0207 533 530
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support for XPS	0825 387 129
	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00

International Access Code: 00 Country Code: 33 City Codes: (1) (4)	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
Germany (Frankfurt) International Access Code: 00 Country Code: 49 City Code: 69	Fax	01 55 94 71 01
	Website: support.euro.dell.com	
	E-mail: tech_support_central_europe@dell.com	
	Technical Support for XPS	069 9792 7222
	Technical Support for all other Dell computers	069 9792-7200
	Home/Small Business Customer Care	0180-5-224400
	Global Segment Customer Care	069 9792-7320
	Preferred Accounts Customer Care	069 9792-7320
	Large Accounts Customer Care	069 9792-7320
	Public Accounts Customer Care	069 9792-7320
Greece International Access Code: 00 Country Code: 30	Switchboard	069 9792-7000
	Website: support.euro.dell.com	
	Technical Support	00800-44 14 95 18
	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
Fax	2108129812	
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
Guatemala	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
Guyana	E-mail: la-techsupport@dell.com	

	General Support	toll-free: 1-877-270-4609
Hong Kong International Access Code: 001 Country Code: 852	Website: support.ap.dell.com	
	Technical Support E-mail: HK_support@Dell.com	
	Technical Support (Dimension and Inspiron)	00852-2969 3188
	Technical Support (OptiPlex, Latitude, and Dell Precision)	00852-2969 3191
	Technical Support (servers and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches, routers, and so on)	00852-3416 0906
	Customer Care	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
	Home and Small Business Division	00852-2969 3105
	India	E-mail: india_support_desktop@dell.com india_support_notebook@dell.com india_support_Server@dell.com
Technical Support		1600 33 8045 and 1600 44 8046
Sales (Large Corporate Accounts)		1600 33 8044
Sales (Home and Small Business)		1600 33 8046
Ireland (Cherrywood) International Access Code: 00 Country Code: 353 City Code: 1	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	
	Sales	
	Ireland Sales	01 204 4444
	Dell Outlet	1850 200 778
	Online Ordering HelpDesk	1850 200 778
	Customer Care	
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	Corporate Customer Care	1850 200 982
	Technical Support	
	Technical Support for XPS	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	General	
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
Corporate Customer Care (dial within U.K. only)	0870 907 4499	

	U.K. Sales (dial within U.K. only)	0870 907 4000
Italy (Milan) International Access Code: 00 Country Code: 39 City Code: 02	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support	02 577 826 90
	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	Corporate	
	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
	Jamaica	E-mail: la-techsupport@dell.com
Technical Support (dial from within Jamaica only)		toll free: 1-800-326-6061 or toll free: 1-800-975-1646
	Website: support.jp.dell.com	
	Technical Support (servers)	toll-free: 0120-198-498
	Technical Support outside of Japan (servers)	81-44-556-4162
	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 0120-198-433

Japan (Kawasaki) International Access Code: 001 Country Code: 81 City Code: 44	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (PDAs, projectors, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (PDAs, projectors, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Status Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-5963
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
Korea (Seoul) International Access Code: 001 Country Code: 82 City Code: 2	E-mail: Krsupport@dell.com	
	Support	toll-free: 080-200-3800
	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
	Sales	toll-free: 080-200-3600
	Fax	2194-6202
	Switchboard	2194-6000
Latin America	Customer Technical Support (Austin , Texas , U.S.A.)	512 728-4093
	Customer Service (Austin , Texas , U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin , Texas , U.S.A.)	512 728-3883
	Sales (Austin , Texas , U.S.A.)	512 728-4397
SalesFax (Austin , Texas , U.S.A.)	512 728-4600 or 512 728-3772	
Luxembourg International Access Code: 00 Country Code: 352	Website: support.euro.dell.com	
	Support	342 08 08 075
	Home/Small Business Sales	+32 (0)2 713 15 96
	Corporate Sales	26 25 77 81
	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
Macao Country Code: 853	Technical Support	toll-free: 0800 105
	Customer Service (Xiamen , China)	34 160 910
Transaction Sales (Xiamen , China)	29 693 115	

Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4	Website: support.ap.dell.com	
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 880 193
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 881 306
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 881 386
	Customer Care	toll-free: 1 800 881 306 (option 6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
Mexico International Access Code: 00 Country Code: 52	E-mail: la-techsupport@dell.com	
	Technical Support (TelMex)	toll-free: 1-866-563-4425
	Sales	50-81-8800 or 01-800-888-3355
	Customer Service	001-877-384-8979 or 001-877-269-3383
	Main	50-81-8800 or 01-800-888-3355
Montserrat	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	E-mail: la-techsupport@dell.com	
	General Support	001-800-882-1519
Netherlands (Amsterdam) International Access Code: 00 Country Code: 31 City Code: 20	Website: support.euro.dell.com	
	Technical Support for Inspiron XPS computers only	020 674 45 94
	Technical Support for all other Dell computers	020 674 45 00
	Technical Support Fax	020 674 47 66
	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand International Access Code: 00 Country Code: 64	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
	General Support	0800 441 567
Nicaragua	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 001-800-220-1378
	Website: support.euro.dell.com	
	Technical Support for XPS	815 35 043
	Technical Support for all other Dell products	671 16882

Norway (Lysaker) International Access Code: 00 Country Code: 47	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-800-507-1385
	Technical Support (CLARACOM)	toll-free: 1-800-633-4097
Peru	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 0800-50-869
Poland (Warsaw) International Access Code: 011 Country Code: 48 City Code: 22	Website: support.euro.dell.com	
	E-mail: pl_support_tech@dell.com	
	Customer Service Phone	57 95 700
	Customer Care	57 95 999
	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal International Access Code: 00 Country Code: 351	Website: support.euro.dell.com	
	Technical Support	707200149
	Customer Care	800 300 413
	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-390-4695
St. Kitts and Nevis	Website: www.dell.com/kn	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-540-3355
St. Lucia	Website: www.dell.com/lc	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-464-4352
St. Vincent and the Grenadines	Website: www.dell.com/vc	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-464-4353
	NOTE: The phone numbers in this section should be called from within Singapore or Malaysia only.	
	Website: support.ap.dell.com	
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488

International Access Code: 005 Country Code: 65	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1800 394 7430 (option 6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419
Slovakia (Prague) International Access Code: 00 Country Code: 421	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
	Technical Support	02 5441 5727
	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585
South Africa (Johannesburg) International Access Code: 09/091 Country Code: 27 City Code: 11	Website: support.euro.dell.com	
	E-mail: dell_za_support@dell.com	
	Gold Queue	011 709 7713
	Technical Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Technical Support, Customer Service, and Sales (Penang , Malaysia)	604 633 4810
Spain (Madrid) International Access Code: 00 Country Code: 34 City Code: 91	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support	902 100 130
	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	Corporate	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
Sweden (Upplands Vasby) International Access Code: 00 Country Code: 46 City Code: 8	Website: support.euro.dell.com	
	Technical Support for XPS	0771 340 340
	Technical Support for all other Dell products	08 590 05 199
	Relational Customer Care	08 590 05 642
	Home/Small Business Customer Care	08 587 70 527
	Employee Purchase Program (EPP) Support	020 140 14 44

	Technical Support Fax	08 590 05 594
	Sales	08 590 05 185
Switzerland (Geneva) International Access Code: 00 Country Code: 41 City Code: 22	Website: support.euro.dell.com	
	E-mail: Tech_support_central_Europe@dell.com	
	Technical Support for XPS	0848 33 88 57
	Technical Support (Home and Small Business) for all other Dell products	0844 811 411
	Technical Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
Taiwan International Access Code: 002 Country Code: 886	Website: support.ap.dell.com	
	E-mail: ap_support@dell.com	
	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 00801 86 1011
	Technical Support (servers and storage)	toll-free: 00801 60 1256
	Customer Care	toll-free: 00801 60 1250 (option 5)
	Transaction Sales	toll-free: 00801 65 1228
	Corporate Sales	toll-free: 00801 651 227
Thailand International Access Code: 001 Country Code: 66	Website: support.ap.dell.com	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer <u>Care</u>	toll-free: 1800 006 007 (option 7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
Trinidad/Tobago	Website: www.dell.com/tt	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-888-799-5908
Turks and Caicos Islands	Website: www.dell.com/tc	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-441-4735
	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	
	Customer Care website: support.euro.dell.com/uk/en/ECare/Form/Home.asp	
	Sales	
	Home and Small Business Sales	0870 907 4000

U.K. (Bracknell) International Access Code: 00 Country Code: 44 City Code: 1344	Corporate/Public Sector Sales	01344 860 456
	Customer Care	
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500-5000 employees) Customer Care	0870 906 0010
	Global Accounts Customer Care	01344 373 186
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Technical Support	
	Technical Support for XPS (Sasi: do we need to change to XPSTM)	0870 366 4180
	Technical Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870 908 0500
	General	
	Technical Support for all other products	0870 908 0800
	Home and Small Business Fax	0870 907 4006
	Uruguay	Website: www.dell.com/tt
E-mail: ia-techsupport@dell.com		
Technical Support		toll-free: 413-598-2522
U.S.A. (Austin , Texas) International Access Code: 011 Country Code: 1	Automated Order-Status Service	toll-free: 1-800-433-9014
	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362
	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free: 1-800-459-7298
	Americas Consumer XPS support	toll-free: 1-800-232-8544
	Consumer (Home and Home office) Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: www.dellfinancialservices.com	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	Business	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Support for printers, projectors, PDAs, and MPS players	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Technical Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355

	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY (1-877-335-5889)
U.S. Virgin Islands	E-mail: ia-techsupport@dell.com	
	Technical Support	toll-free: 1-877-702-4360
Venezuela	Website: www.dell.com/ve	
	E-mail: ia-techsupport@dell.com	
	Technical Support	toll-free: 0800-100-2513

Your Monitor Setup Guide

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